



County Offices
Newland
Lincoln
LN1 1YL

20 February 2024

Adults and Community Wellbeing Scrutiny Committee

A meeting of the Adults and Community Wellbeing Scrutiny Committee will be held on **Wednesday, 28 February 2024 at 10.00 am in the Council Chamber, County Offices, Newland, Lincoln LN1 1YL** for the transaction of the business set out on the attached Agenda.

Yours sincerely

A handwritten signature in black ink that reads 'Debbie Barnes'. The signature is written in a cursive, flowing style.

Debbie Barnes OBE
Chief Executive

Membership of the Adults and Community Wellbeing Scrutiny Committee (11 Members of the Council)

Councillors C E H Marfleet (Chairman), A M Key (Vice-Chairman), T A Carter, M R Clarke, Mrs N F Clarke, R J Kendrick, K E Lee, Mrs M J Overton MBE, S R Parkin, M A Whittington and T V Young

**ADULTS AND COMMUNITY WELLBEING SCRUTINY COMMITTEE AGENDA
WEDNESDAY, 28 FEBRUARY 2024**

Item	Title	Pages
1	Apologies for Absence/Replacement Members	
2	Declarations of Members' Interests	
3	Minutes of the meeting held on 17 January 2024	5 - 12
4	Announcements/Updates	
5	Introduction to the Lincolnshire Carers Service <i>(To receive a report by Anne-Marie Scott, Assistant Director – Prevention and Early Intervention, which provides an introduction to the Lincolnshire Carers Service which was re-commissioned in October 2022)</i>	13 - 20
6	Residential Care and Residential with Nursing Care Usual Costs <i>(To receive a report by Alina Hackney, Head of Commercial Services and Pam Clipson, Head of Finance – Adult Care and Community Wellbeing, which invites the Committee to consider the proposals for the rates paid to providers of residential care and community supporting living, prior to consideration by the Executive on 5 March 2024. The views of the Committee will be passed on to the Executive as part of its consideration of the report)</i>	To Follow
7	Service Level Performance against the Corporate Performance Framework 2023-24 Quarter 3 <i>(To receive a report by Caroline Jackson, Head of Corporate Performance, which invites the Committee to consider the Service Level Performance against the Corporate Performance Framework for Quarter 3 of 2023-24 which relates to the Adult Care and Community Wellbeing directorate)</i>	21 - 42
8	Integrated Lifestyle Service Contract Extension <i>(To receive a report by Andy Fox, Consultant in Public Health, which invites the Committee to consider the proposals for an extension for the Integrated Lifestyle Support Service, prior to consideration by the Executive on 5 March 2024. The views of the Committee will be passed on to the Executive as part of its consideration of the report)</i>	To Follow
9	Adults and Community Wellbeing Scrutiny Committee Work Programme <i>(To receive a report by Simon Evans, Health Scrutiny Officer, which invites the Committee to consider its work programme)</i>	43 - 52

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Please note: for more information about any of the following please contact the Democratic Services Officer responsible for servicing this meeting

- Business of the meeting
- Any special arrangements

Contact details set out above.

Please note: This meeting will be broadcast live on the internet and access can be sought by accessing [Agenda for Adults and Community Wellbeing Scrutiny Committee on Wednesday, 28th February, 2024, 10.00 am \(moderngov.co.uk\)](#)

All papers for council meetings are available on:
<https://www.lincolnshire.gov.uk/council-business/search-committee-records>



**ADULTS AND COMMUNITY WELLBEING
SCRUTINY COMMITTEE
17 JANUARY 2024**

PRESENT: COUNCILLOR C E H MARFLEET (CHAIRMAN)

Councillors A M Key (Vice-Chairman), T A Carter, M R Clarke, Mrs N F Clarke, R J Kendrick, Mrs M J Overton MBE, M A Whittington and T V Young

Officers in attendance:-

Simon Evans (Health Scrutiny Officer), Martin Samuels (Executive Director - Adult Care and Community Wellbeing), Pam Clipson (Head of Finance, Adult Care and Community Wellbeing), John Giblin (Communications) (Strategic Communications Team Leader), Alina Hackney (Senior Strategic Commercial and Procurement Manager - People Services), Professor Derek Ward (Director of Public Health) and Rachel West (Contract Manager) and Jess Wosser-Yates (Democratic Services Officer)

46 APOLOGIES FOR ABSENCE/REPLACEMENT MEMBERS

Apologies for absence were received by Councillor K E Lee and S R Parkin.

47 DECLARATIONS OF MEMBERS' INTERESTS

No interests were declared at this point in proceedings.

48 MINUTES OF THE MEETING HELD ON 29 NOVEMBER 2023

RESOLVED:

That the minutes of the meeting held on 29 November 2023 be approved as a correct record and signed by the Chairman subject to the amendment of the following (page 1):

- *'The Chairman announced that he had met with Martin Samuels, the recently appointed Executive Director for Adult Care and Community Wellbeing, on 22 November 2022 for a discussion' be changed to '22 November 2023'.*

49 ANNOUNCEMENTS/UPDATES

The Chairman encouraged Members of the Committee to attend the Technology Enabled Prevention and Care (TEPAC) Engagement Event being held in Committee Room 4 after the meeting.

**ADULTS AND COMMUNITY WELLBEING SCRUTINY COMMITTEE
17 JANUARY 2024**

The Executive Councillor for Adult Care and Public Health thanked hospital staff at Pilgrim Hospital and Lincoln County Hospital for their work during the junior doctors strikes.

The Executive Director of Adult Care and Community Wellbeing informed Members that the Executive had considered the recommissioning of the Wellbeing Service at its meeting on 5 December 2023, and had approved delegating the decision on this matter to the Executive Councillor for Adult Care and Public Health.

50 ADULT CARE AND COMMUNITY WELLBEING BUDGET PROPOSALS 2024-25

The Head of Financial Services and the Executive Director of Adult Care and Community Wellbeing introduced a report outlining the budget proposals for Adult Care and Community Wellbeing services for the upcoming financial year. Members were informed that the net budget had increased by 12% to £24.6 million, which was driven by increased demand for services, Lincolnshire's ageing population, inflationary pressures, and the 9.8% uplift in the National Living Wage (NLW). In addition, the Council proposed to increase its unit rates by an additional 3% for non-pay elements to reflect the Bank of England's inflation forecast for 2024-25 financial year.

Overall, the effectiveness of early intervention and preventative measures led Lincolnshire to benchmark as one of the lowest spending local authorities per adult in the country. This had led to a reduction in the Public Health Grant to £476,000 although the Head of Financial Services assured that public health continued to forecast the ability to deliver services within the reduced allocation. Adult Care would continue to encourage a strength-based approach to maximise independence of service users.

Members were informed that if inflation did not fall to the anticipated 3%, the rates proposed within the budget would change, consequently generating significant insecurity regarding medium-term spending. It was also reported that the 2024-25 budget forecasted to deliver an underspend of £500,000, although this only equated to the price of half a day of adult care.

During consideration of the report, the following matters were highlighted:

- The Committee acknowledged the financial pressure of £9.4 million associated with the increased demand for services.
- In response to the Care Quality Commission (CQC) 2023 Assessment, an Adult Care and Community Wellbeing Improvement Plan was being compiled and would include service transformation activities, of which multiple could contribute towards additional spending efficiencies.
- It was suggested that existing buildings could be used to create community hubs, from which multiple providers could offer services for a lesser cost.
- The Executive Director for Adult Care and Community Wellbeing drew a distinction between the rates that were the council's statutory responsibility to pay for its

residents versus the significantly higher rates paid by 'self-funders'. Despite the low price of units in Lincolnshire, the Committee was assured that care tourism was not prevalent.

- Members expressed caution regarding cost pressures associated with the recruitment and retention of carers and were assured the Council worked closely with the Lincolnshire Care Association (LCA) to promote careers in the care sector and was also involved in the programme for international improvement to support those seeking employment in the sector from overseas. Additionally, most care homes in Lincolnshire did not experience any difficulty in securing care placements; vacancies had reduced from 19% to 12%.
- The Executive Director of Adult Care and Community Wellbeing planned to update the Supported Living Strategy to better identify those in need of supported living, although it was noted that it was necessary any service remained economically viable.
- The Executive Councillor for Adult Care and Public Health encouraged good communication with District Council's due to concerns that they were building and facilitating private care facilities which were unaffordable for most residents.
- Members questioned whether benchmarking exercises were undertaken on the costs and delivery of services nationally. The Executive Director of Adult Care informed that Principal Social Workers shared information and best practice with other authorities. The Council also engaged with a peer-review process whereby each Director led a review on another local authority informed by an audit of case files; the Executive Director noted that Lincolnshire's outcome of the peer review would be considered by the Committee in due course. The CQC also conducted a robust external assessment of services, and the report produced was in the public domain.
- Members acknowledged cost pressures associated with the aging population, and subsequently questioned how general practitioners (GPs) promoted healthy aging. The Director of Public Health noted that this was not within the scope of GP's responsibilities and requiring them to do so would not be economically viable. There were various programs in place in Lincolnshire to promote healthy aging, although financial pressures emphasised the importance of early intervention.
- The Head of Financial Services informed that the remaining £5 million of the capital allocation would not be available to use this financial year, although it was assured the money was ring-fenced and would remain in the Adult Care budget.
- It was requested that the Committee received an update on the Adult Care Transformation programme at its June meeting.

RESOLVED

1. That the Committee supports the proposed budget for the service areas within the Committee's remit.
2. That the Committee's comments be captured and shared with the Executive ahead of a decision on 6 February 2024.

51 DIRECTOR OF PUBLIC HEALTH ANNUAL REPORT 2023 - ADDING LIFE TO YEARS

Consideration was given to a report from the Director of Public Health which invited the Committee to consider the Director of Public Health's Annual Report 2023. The report was a statutory requirement and focused on the topic 'Adding Life to Years'.

The report explored a range of policy, political and medical interventions that helped people live longer. Older individuals were more likely to develop (multiple) conditions, whereas the health system was modelled to address one condition at one age. It was reported that Lincolnshire demography presented unique challenges in rural and coastal areas; the vastness and scattered population rendered it difficult for older adults to access essential services. In addition, approximately 27% of adults aged 65 and older had a limiting long-term illness, which was projected to increase to 40% by 2040.

The Council was piloting a programme to help residents manage risks associated with ageing, and the Director for Public Health emphasised the system ought to be holistic and underpinned by strong communication between partners and districts. The report recommended focusing on localities that would have the biggest impact, and to utilise digital inclusion to limit demand. The Executive Councillor for Adult Care and Public Health chaired the Housing Health and Care Delivery Group and would help enact the recommendations outlined in the report.

During consideration of the report, the following matters were highlighted:

- It was suggested that existing buildings and infrastructure could be used to create community hubs in line with the holistic approach to ageing services outlined in the report.
- Members agreed that befriending services were low cost and had a positive outcome in combatting social isolation. The Director for Public Health also acknowledged its beneficial role, however emphasised that a strength-based approach could reduce reliance on services by supporting the independence of adults. Typically, service users preferred making friends rather than using the befriending service.
- Officers and Members agreed that the health service required modernising to fulfil the needs of Lincolnshire's population more efficiently.
- Members suggested that the County News magazine be utilised to promote public health messages around healthy ageing.
- There had been changes to national government grants that helped warm homes. It was noted a lot of older houses in Lincolnshire would be difficult to keep warm, and the matter would involve communication with District Councils as planning authorities.
- Members were directed to the Lincolnshire Health Intelligence Hub website [www.LHIH.ORG.UK] to access further information about specific areas in Lincolnshire.

RESOLVED

1. That the Committee notes the Director of Public Health's Annual Report for 2023.
2. That the Committee supports the five recommendations on page 31-32 of the report.

[Councillor T V Young left the meeting at 11:36am]

52 PROPOSED ACTIONS IN RESPONSE TO CQC ASSURANCE PILOT 2023

Consideration was given to a report from the Executive Director of Adult Care and Community Wellbeing which provided the Committee with details of the proposed actions for the Council in response to the Lincolnshire Care Quality Commission (CQC) Assurance Pilot completed in 2023. It was noted that Lincolnshire was one of five authorities to be assessed by the pilot and was the only authority involved in the pilot that achieved an overall 'good' rating and was rated 'good' in all 45 elements.

The CQC had identified three additional authorities to be included in the official rollout of the assessment, and the intention was 20 authorities per quarter which would ensure all authorities were assessed within two years.

Members were informed the CQC identified six areas in total for improvement; the Council had subsequently produced an action plan despite there being no statutory requirement to action any CQC recommendations. It was noted the proposed actions would feed into the plan for the Adult Care directorate as a whole as part of self-assessment exercise.

During consideration of the report, the following matters were highlighted:

- Questions were raised regarding the safeguarding referral criteria, and it was noted that the Council often was inundated with requests as partner organisations were flagging safeguarding matters that clearly fell below the threshold for investigation. The Executive Director of Adult Care and Community Wellbeing intended to write to the Chief Executive of each partner on the Lincolnshire Safeguarding Adults Board (LSAB) to raise this issue and would circulate details on when a safeguarding concern should be raised. He further noted that work would be undertaken to understand why so many inappropriate referrals were made and to identify potential relevant remedial training opportunities.
- Members welcomed the introduction of Autism Champions as detailed within the report.
- Some Members challenged the interpretation that safeguarding assessment waiting lists were short within the report as this contradicted the experience of some residents.
- The Executive Director of Adult Care and Community Wellbeing agreed to provide an update on transitional services to the Committee at a later date.

[Councillor A M Key left the meeting at 12:54pm]

RESOLVED

1. That the Committee notes the proposed actions as outlined in the report.
2. That the feedback from the Committee is provided to relevant officers for their consideration.

53 OVERVIEW OF CARE PROVIDER CONTRACT MANAGEMENT

The Head of Commercial Services – People Services and the Senior Strategic Contract Manager introduced a report which updated the Committee on the contract management arrangements for all Adult Care and Public Health commissioned activity.

The Committee was subsequently guided through a presentation on the responsibilities of the Commercial Team and their approach to Contract Management. Within the presentation, it was noted that the Commercial Team oversaw 600 individual contracts. Additionally, the dedicated Contract Management Team sustained a vibrant market and supported commissioned providers to deliver effective service.

During consideration of the report, the following matters were highlighted:

- Members questioned how best to strengthen central community-based assets, and were subsequently informed that the approach adopted with joint clinics was a prime example of the multi-commissioned approach with many organisations working under one central service. The Senior Strategic Contract Manager informed the Committee that there was a clear expectation built into contracts that providers worked collectively and strategically to ensure their relationships were strong and effective.
- Officers were proud of the relationship that was cultivated with commissioned providers.
- Members and officers agreed that the health system needed to modernise nationally; the Committee was assured that the Council sought to influence the health system through investment propositions and by resisting the centralising approach adopted by Adult Care nationally - rather, a localised response was preferred to ensure systems reflected local variations and ensured regions were accountable. Face-to-face meetings had been held between the Executive Director for Adult Care and Community Wellbeing, senior civil servants, and the Secretary of State on this matter.
- Further detail was requested regarding the actions taken in care provision settings where contract escalation occurred. Members were informed that where the CQC deemed a provider as 'inadequate', the matter was investigated to understand chronologies and identify possible instances where intervention could have occurred.

[Councillor T A Carter left the meeting at 1:12pm]

- The contract procurement process relied on strong partnership working with the Lincolnshire Care Association (LCA). The ‘no surprise’ culture often meant difficult conversations and negotiations sometimes had to occur with partners.
- Members questioned whether there were financial penalties for non-compliance of contracts; these penalties were built into contracts and aligned with the correct measures that had the most significant impact on service delivery. The Council did not penalise regularly as it could cause providers to question the sustainability of the contract, although it was assured improvement plans were enacted before penalties were issued.
- It was questioned whether work could be undertaken with the NHS to clear the backlogs of hospital beds and subsequently fill vacancies in care homes. It was noted that there was not a significant number of people waiting to be discharged to a care bed in Lincolnshire and the active recovery ‘best first’ principle sought to keep people out of hospital where possible. Officers highlighted that alternative services covered discharges with better outcomes.
- The Team usually staggered commissions to ensure the market was able to respond effectively.
- The Head of Commercial Services – People Services agreed to investigate what services would be commissioned to support a community hub.

RESOLVED

1. That the report be noted.
2. That the Committee’s support for the action taken improving the quality of care provided, in particular those providers who have encountered challenges, be recorded.

54 ADULTS AND COMMUNITY WELLBEING SCRUTINY COMMITTEE WORK PROGRAMME

Consideration was given to a report from the Health Scrutiny Officer, which invited the Committee to comment on the contents of its work programme. The Health Scrutiny Officer agreed to liaise with the relevant officers to schedule the requested items that arose from proceedings during the meeting.

RESOLVED

That the Work Programme be agreed.

The meeting closed at 1.32 pm

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**Open Report on behalf of Martin Samuels,
Executive Director - Adult Care and Community Wellbeing**

Report to:	Adults and Community Wellbeing Scrutiny Committee
Date:	28 February 2024
Subject:	Introduction to the Lincolnshire Carers Service

Summary:

There are 70,385 unpaid carers in Lincolnshire (Census 2021). The Council has duties under the Care Act 2014 to promote the wellbeing of unpaid carers and ensure pathways and services are in place to help them sustain their caring role. This is important in the prevention of carer breakdown which can lead to escalation to formal care provision.

While most unpaid carers are happy to self-help through available information and support, some require additional support to help them balance their caring role with their own wellbeing.

The Lincolnshire Carers Service was re-commissioned in October 2022, and provides a single point of access for unpaid carers to seek advice, support and guidance through a universal offer and receive further support where eligible. The extent and range of the service is explored further in the report.

Initial results for Lincolnshire from the annual Survey of Adult Carers in England provide useful information on the demographics, and health and wellbeing of carers. The survey helps local authorities learn more about whether services are helping them in their caring role and their life outside caring, along with their perception of the services provided to the person they care for.

Actions Required:

The Adults and Community Wellbeing Scrutiny Committee is asked to note the content of the report.

1. Background

Unpaid Care in Lincolnshire

An unpaid carer is anyone who provides unpaid help to a friend or family member needing support, perhaps due to illness, old age, disability, a mental health condition or an addiction. The range of care, hours and intensity can vary, and can be provided by someone within or outside of the carers household.

The Census (2021) estimates that there are 70,385 unpaid carers in Lincolnshire (around 10% of the population), with the highest proportion of Lincolnshire's unpaid carers residing in East Lindsey, the lowest in South Kesteven. Data shows that approximately two thirds of unpaid carers are female, similar to national and regional figures. Across Lincolnshire, the largest proportion of unpaid carers provide 19 hours or less care per week, with the proportion of people who provide 20-49 hours and 50 plus hours of care each week being greatest in East Lindsey. There is a correlation with higher levels of deprivation and an older age profile in the east of the county and given the ageing population the number of unpaid carers is expected to increase.

With the nominal value of labour for Lincolnshire's unpaid carers of all ages being estimated at £2,444 million per year, unpaid carers make a crucial contribution, however, being an unpaid carer places a significant strain on the individual and can impact their own health and wellbeing and quality of life. The NHS Long Term Plan recognises that carers are twice as likely to suffer poor health compared to the general population, primarily due to a lack of information and support, financial concerns, stress, and social isolation. There can also be an adverse effect on education and employment, with many carers giving up work or foregoing education.

The Council has a legal obligation under the Care Act 2014 to promote the wellbeing of unpaid carers and ensure pathways and services are in place to help them sustain their caring role. This is important in the prevention of carer breakdown which can lead to escalation to formal care provision, often in crisis situations.

The importance of the caring role is reflected in the Lincolnshire Joint Health and Wellbeing Strategy, of which Carers is one of five priority areas highlighted as the most important health and wellbeing issues in the county. The Carers Priority Delivery Group, chaired by Councillor Elizabeth Sneath, is responsible for ensuring the Health and Wellbeing Strategy objectives are delivered.

The Lincolnshire Carers Service

The Lincolnshire Carers Service (provided by the Serco Customer Services team and Carers First) was re-commissioned in October 2022 and provides a single point of contact for all new referrals via the Care and Wellbeing Hub (based within the LCC Customer Service Centre). The service utilises a strength-based approach which places carers at the heart of the process, identifying their own skills and strengths and the support available to them in their community. These conversations inform a plan of how to meet the needs of both the carer and the cared for. The service is available to all unpaid carers over the age of 18

and young adults (age 16+) as they transition from the Young Carers Service, provided by Children's Services and supporting around 2739 known young carers.

The Lincolnshire Carers Service includes the following elements:

- Support to identify as a carer
- A strengths-based Carer Conversation to all Carers seeking support including next steps planning
- A Universal Offer to all Carers:
 - information, advice, and guidance
 - access to preventative community-based support
 - programme of Carer wellbeing
- Formal assessment of need
- Person-centred Support Planning, provision and arrangement of practical and emotional support and Support Plan Review
- Targeted support for Carers with eligible needs
- Support for Bereaved and Former Carers, and Young Adult Carers
- Hospital-In Reach (Lincoln and Boston), Employment Support and Benefits Advice
- Provision of a Carers Personal Budget to meet an assessed eligible need
- Carers emergency response; support to plan for what will happen if a carer is unable to carry out their role

The Lincolnshire Carers Service Universal Offer is available to all unpaid carers presenting with a support need and meets these for most carers quickly and effectively through a range of channels and in a variety of formats, including face to face, telephone, email and video calls. A dedicated service website is currently in development, and information is currently available via the Councils website and through the Connect to Support Lincolnshire online directory of services. A range of service user case studies are at Appendix A.

In 2023, the service received 4950 contacts (around 7% of estimated adult carers), with the majority accessing carer support groups, followed by information and advice and wellbeing activities via the 'universal offer'. Of these, 798 went on to have a formal carers assessment.

The service receives high satisfaction scores for feeling listened to (98%), feeling their wellbeing is prioritised (95%) and feeling more informed (95%). In terms of outcomes, 56% of carers showed an improvement following their carer conversations and next steps plans, with the biggest improvement areas being managing finances (59% increased their score), having choice and control over the caring role (53% increased their score), and seeing family and friends when they want to (44% increased their score).

Benchmarking with similar local authorities has shown that on average, 6.5% of unpaid carers receive information and advice/support through similar services in their local authority area. This is lower than the rate for Lincolnshire, however, it remains challenging to consistently identify unpaid carers. Many will self-serve using the available information and do not contact the service for direct support, however, there will be some

who do not readily identify themselves as carers or are unaware of the support available and may benefit.

A key element of the service is to raise awareness of the caring role, the rights of Carers and the support available. This takes many forms including printed materials, social media, websites, engagement with health professionals, voluntary services, employers and campaigns.

System Working

Work with system partners through the Carers Priority Delivery Group aims to deliver the priority objectives of the Health and Wellbeing Strategy, both for the wellbeing of the carer and to support the person they care for. Unpaid carers are often integral in co-ordinating the care that is received by the cared for person, and with care needs often crossing both social care and NHS services it is important for them to be involved and listened to from the outset.

Lincolnshire NHS Partnership Foundation Trust (LPFT) and United Lincolnshire hospitals NHS Trust (ULHT) have strengthened support and recognition of carers in the hospital environment. A badge scheme helps staff recognise a care partner and ensure they have access to some of the carer elements that we provide, such as more flexibility on visiting and authority to help support at meal times

A Carers Hub recently opened at Boston Pilgrim hospitals. Run by ULHT in conjunction with the Lincolnshire Carers Service and provides a dedicated area for carers to take a break when visiting and to access information about support and advice. Overtime it is anticipated that they will be replicated across other sites.

Within LCC there is an active staff carer network and personal passport, making it easier for employees to be recognised and seek the help they may need to balance their caring role and work responsibilities. Similar staff networks operative within the Lincolnshire ICS and several other large employers.

As one of the two Lincolnshire Carers Service providers, Carers First leads the Lincolnshire Employment Programme for Carers, engaging with key organisations to develop Carers Awareness programmes to support working carers and those that employ them and support employer-based working carer networks. LCC is an umbrella member of Employers for Carers, managed and supported by Carers UK. This provides free membership for small businesses to help them ensure they have policies, processes and support that assist them in retaining and managing employees with caring responsibilities.

To support ongoing development opportunities and ensure services meet the needs of unpaid carers, a range of co-production opportunities to better understand the experiences of unpaid carers have been undertaken. These have recently included the former carers pathway, for those whose caring role has come to end. This resulted in updates to the "After Caring" offer, including improved communication channels and

updated information. Opportunities for further engagement in the coming months include the Carers Emergency Response provision and Carers Personal Budgets.

Survey of Adult Carers in England (SACE)

Carers are a key policy area within the Department of Health and Social Care (DHSC) and the Care Quality Commission (CQC). All local authorities with social care responsibilities are expected to undertake an annual survey of Adult Carers using a predefined survey and selection formula from carers who have had contact with the service in the last 12 months. The survey aims to understand whether services are helping carers in their role, their life outside of caring, and their perception of the services provided to the person they care for.

The survey was sent to 1227 carers, with a response rate of 33%. Questions predominantly focus on topics that are indicative of a balanced life alongside their unpaid caring role.

The national results for 2023/24 are not expected to be available until later in 2024, however, initial results from the Lincolnshire survey show that:

- 72% of people being cared for are over 65 years old and 50% of people being cared for have a physical disability
- 79% of carers live with the person they care for, 62% are retired, over half (56%) have been a carer for 5 years or more and 41% spend 100 hours or more per week in their caring role
- 66% of carers or the person being cared for who accessed a social care service in the last 12 months were quite satisfied, very satisfied or extremely satisfied with the service received
- Nearly 60% of carers accessed information or advice from the Carers Service in the last 12 months
- Over half of carers (52.8%) reported their caring role had not caused any financial difficulties over the last 12 months.

2. Conclusion

The Lincolnshire Carers Service supports the Council's legal obligations under the Care Act 2014 to promote the wellbeing of unpaid carers and to prevent, reduce and delay the onset of need.

By intervening early and providing access to information, advice, practical and emotional help and financial support, carers can have a life of their own while effectively maintaining their caring responsibilities. A wide range of information is available to support carers to access information at a time and in a way that suits them. For those that require additional support, the Carers Service universal offer provides an opportunity for an initial conversation. The needs of most carers who access the service are met in this way, with around 16% going onto receive a formal assessment of their needs.

In its first year, the service has demonstrated positive outcomes and received excellent customer feedback. Opportunities to work with carers with lived in experience have already been beneficial with further work ongoing and planned.

Although the response to the annual Survey of Adult Carers in England (SACE) represents a small proportion of carers in Lincolnshire, initial results show that of those that responded, most were retired, and many (41%) spend 100 hours or more a week in their caring role. This contrasts with the data from the Census 2021 which indicates that the majority of Lincolnshire’s unpaid carers spend less than 19 hours per week undertaking their caring role. This would suggest that those accessing the Lincolnshire Carers Service are carers who are spending a large proportion of their time caring and therefore may require the more support to balance their caring role with their own wellbeing.

3. Consultation

a) Risks and Impact Analysis

A risk and impact analysis for the Lincolnshire Carers Service was undertaken during re-commissioning and is available at [Carers Service Re-commissioning Equality Impact Assessment](#) No perceived adverse impacts on any of the protected characteristics were noted.

4. Appendices

These are listed below and attached at the back of the report	
Appendix A	Service User Case Studies

5. Background Papers

No background papers within Section 100D of the Local Government Act 1972 were used in the preparation of this report.

This report was written by Anne-Marie Scott, Assistant Director - Prevention and Early Intervention, who can be contacted at anne-marie.scott@lincolnshire.gov.uk.

Appendix A

Lincolnshire Carers Service Case Studies

All names have been changed

Case Study One

The Lincolnshire Carers Service received a referral from another agency. Zoe cares for her son Brett who has learning difficulties and incontinence and her husband Mark who has dementia. Mark was recently admitted to a care home for recovery following a period in hospital.

Zoe has learning difficulties and finds managing the home and tasks challenging. She is unsure about how to manage money and access benefits and needed support with appointments. Her council home was in a poor condition and in her own words “cluttered.”

Zoe has local friends who help her as much as they can, but she was finding it difficult to care for her own health and the home alongside her caring responsibilities. Brett attends a Day Centre giving Zoe some time to get out into the community. She doesn't feel confident to go out with Brett without support from her friends.

Following a face to face carers assessment the following support was provided:

- Repairs reported to Council housing service
- Referral to the Lincolnshire Wellbeing Service
- Help to contact the GP for incontinence advice
- Support to access welfare benefits
- Monitoring and liaison with professionals e.g Social Worker (Adult Social Care).

Case Study Two

Mandy contacted the Lincolnshire Carers Service directly for support in her caring role.

Mandy is a single mum and full-time carer for her teenage son Sam, who has significant support needs and challenging behaviors. Mandy doesn't have any family close by or anyone to support her in her caring role.

Sam attends school during the week. The school are supportive and they also receive Early Years support.

Mandy has autism and is recovering from recent surgery. She felt guilty about seeking support, but needed help to complete an application for welfare benefits and to register her some with a suitable dentist.

An initial telephone conversation with Mandy led to a carers assessment which identified other wellbeing support needs. The following support was provided:

- Liaison with the Early Years Support Worker
- A carers personal budget to help with short breaks away from caring
- Signposting to suitable dentists
- Support to access welfare benefits.

Case Study Three

Sue first contacted the Carers service in 2018 but at that time chose not to engage further. She recently contacted the Carers Service again as she was struggling to engage with professionals and finding it more difficult to cope with caring for her son Jim who has learning difficulties is getting older.

Sue's husband works 6 days a week in the family restaurant so she takes on the main caring responsibilities for Jim and their two daughters. She spends all of her time caring for Jim and their other children, cleaning, washing and cooking. Sue is exhausted, struggling to cope and at risk of breakdown.

A care assessment was carried out via Teams and supported by an interpreter. The following support was provided:

- Liaison with social worker identified need for help in the house
- Personal budget used to help with cleaning and maintaining the home
- Overnight stay once per month arranged for Jim in an LCC provided short break residential unit and 3 hours a week domiciliary care which has enabled Sue to spend time alone with her daughters.



**Open Report on behalf of Martin Samuels,
Executive Director - Adult Care and Community Wellbeing**

Report to:	Adults and Community Wellbeing Scrutiny Committee
Date:	28 February 2024
Subject:	Service Level Performance against the Corporate Performance Framework 2023-24 Quarter 3

Summary:

This report summarises the Service Level Performance against the Success Framework 2023-24 for Quarter 3. All performance that can be reported in Quarter 3 is included in this report.




Full service level reporting to all scrutiny committees can be found here: [Corporate plan – Performance data - Lincolnshire County Council](#)

Recommendation(s):

To consider and comment on the Adult Care and Community Wellbeing Service Level Performance for 2023- 24 Quarter 3.

1. Background

This report details the Service Level Performance measures for the Adults and Community Wellbeing Scrutiny Committee that can be reported in Quarter 3.

- 3 measures that exceeded their target 
- 14 measures that achieved their target 
- 1 measure did not meet their target 
- 1 measure that does not have a target (contextual)

1.1 Adult Care

1.1.1 Measures that exceeded their target

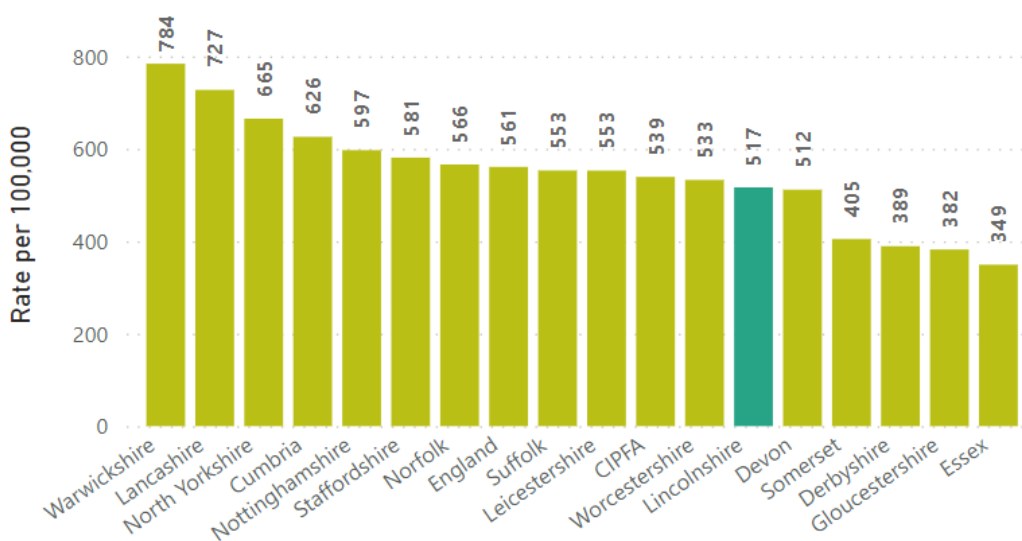
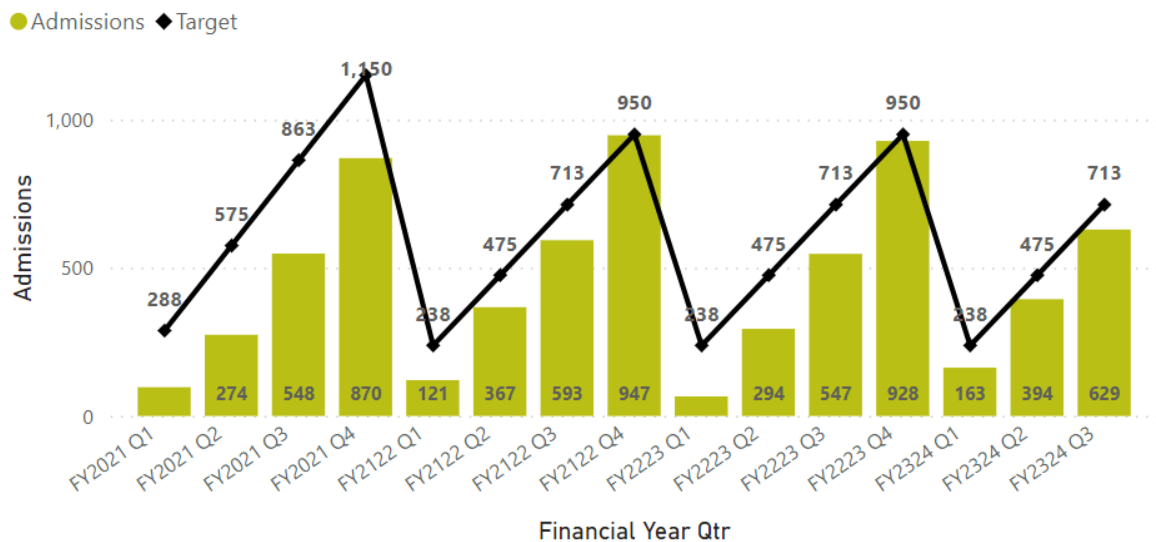
PI 60 Permanent admissions to residential and nursing care homes aged 65+ ★

April 2023- December 2023

Actual: 629

Target: 713

There have been 629 permanent admissions to residential care up to the end of Quarter 3, but it should be noted that the actual number will be slightly higher as there is a known delay in entering information into the system. 83% of the new admissions have a physical support need as their primary need and 25% are aged 90+.



Statistical Neighbours

Benchmarking period April 2022 – March 2023

1.1.2 Measures that achieved their target

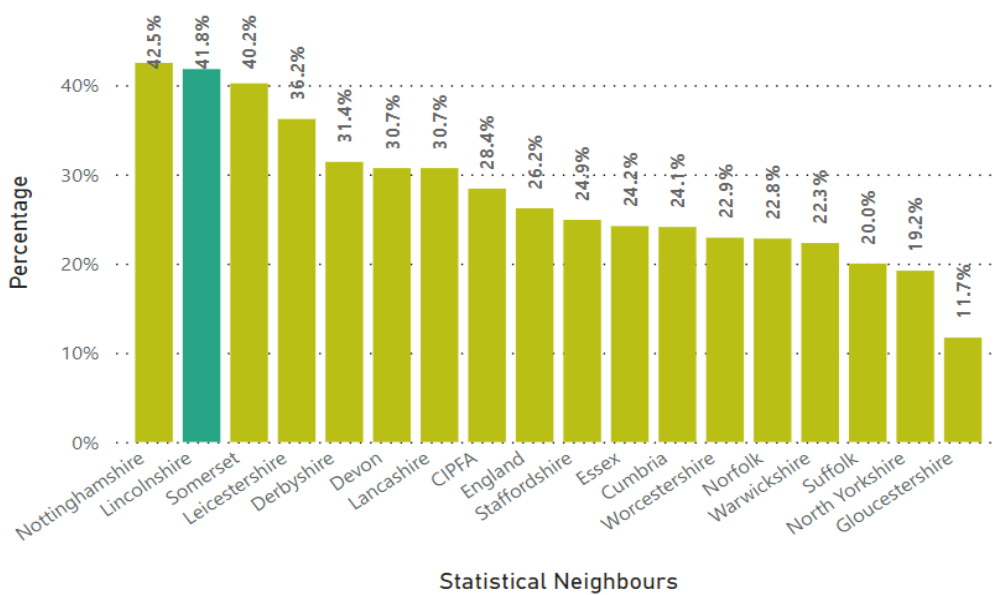
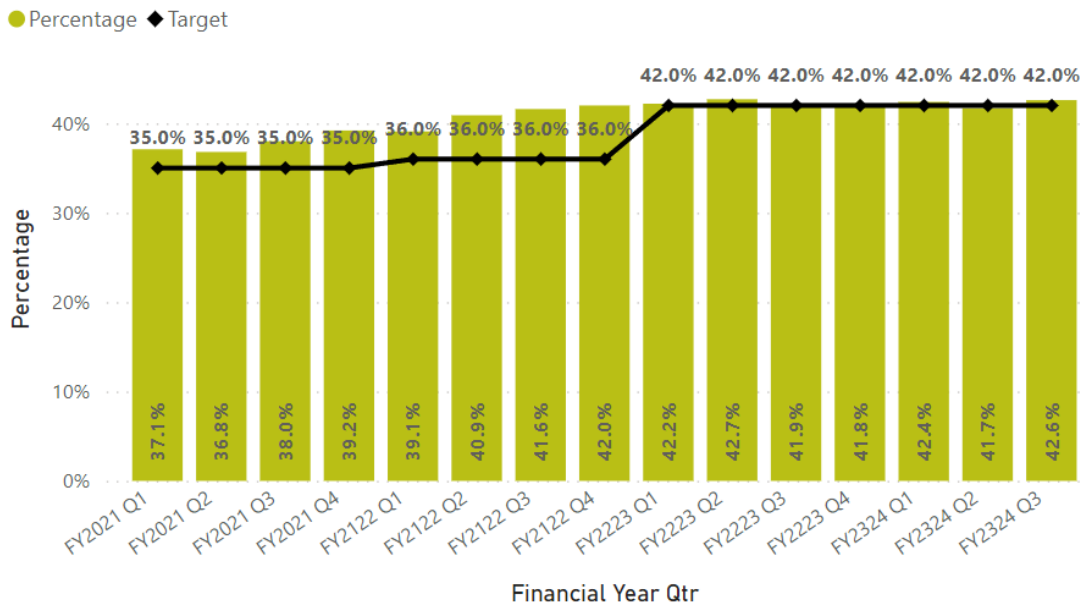
PI 63 Adults who receive a direct payment ✓

As at December 2023

Actual: 42.6

Target: 42

We continue to provide a consistent number of clients with a direct payment which enables them to have more control over how their own care and support is provided, and gives more freedom of choice over the care they need. The Quarter 3 performance of 42.6% (2,129 out of 4,993) is slightly higher than at the end of Quarter 2 and just above the 42% target. Performance against this measure is usually well-above the national average.



Benchmarking period April 2022 – March 2023

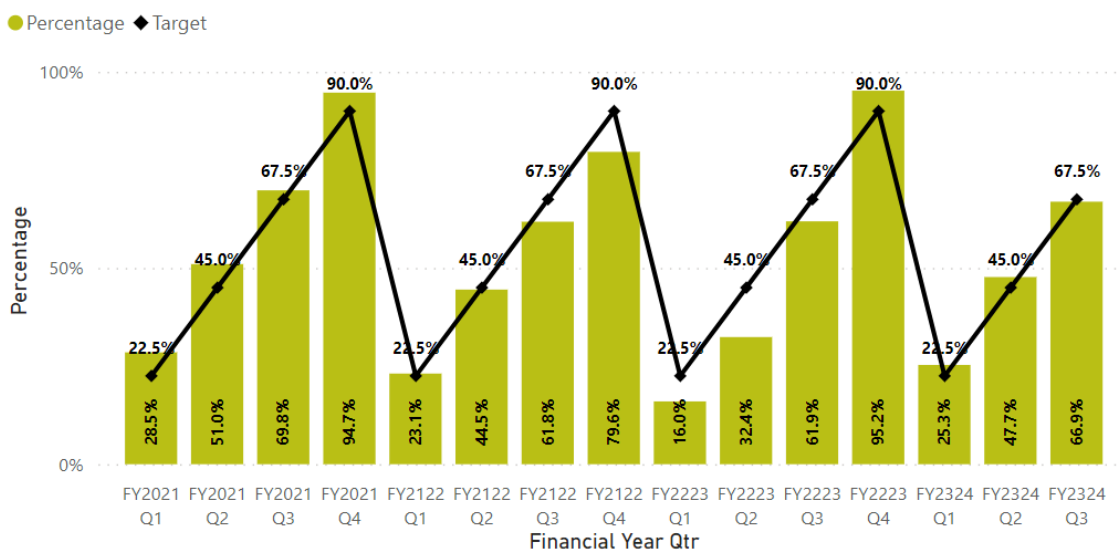
PI 65 People in receipt of long term support who have been reviewed ✓

April 2023 – December 2023

Actual: 66.9

Target: 67.5

All teams across Specialist Adults Services and Adult Frailty & Long Term conditions (AFLCT) are within the target tolerance for Quarter 3 (4,584 out of 6,848 = 66.9%) and on-track to achieve the end of year target. As well as ensuring that planned reviews are completed our monitoring of quality practice standards also tells us that our assessment and care management practice is of good quality. During the autumn and winter period there is a focus from the AFLCT teams on Review completion and progress is monitored every 2 weeks.



Benchmarking data has been removed as we use a different cohort definition which does not match the national definition. However, our definition will change in 2024-25 to match the national definition and benchmarking information will be available in future reports.

PI 113 Emergency and urgent deliveries and collections completed on time ✓

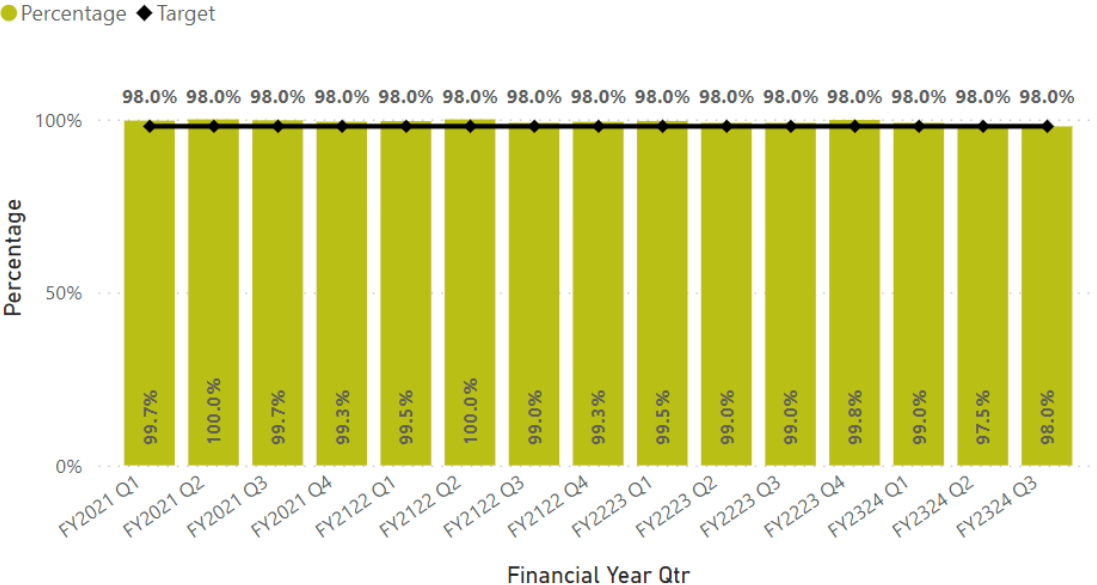
As at December 2023

Actual: 97.96

Target: 98

As reported last Quarter, work has been ongoing to mitigate against the challenges faced to achieve the targets and more staff have been recruited. This has had a positive impact on the Quarter 3 2023/24 result. The recruitment and training of those staff took some weeks which led to the impact in the first month of this quarter. However, there has been improvement month on month by the provider and the result is within the 1% tolerance and as such this PI is achieving its target with 11,605 emergency deliveries and collections

within 4 hours PLUS Number of urgent deliveries within 24 hours PLUS Number of urgent collections within 48 hours (deemed as 'on time'), of the total 11,847 emergency and urgent deliveries and collections this Quarter.



This performance indicator is a local measure so benchmarking data is not available.

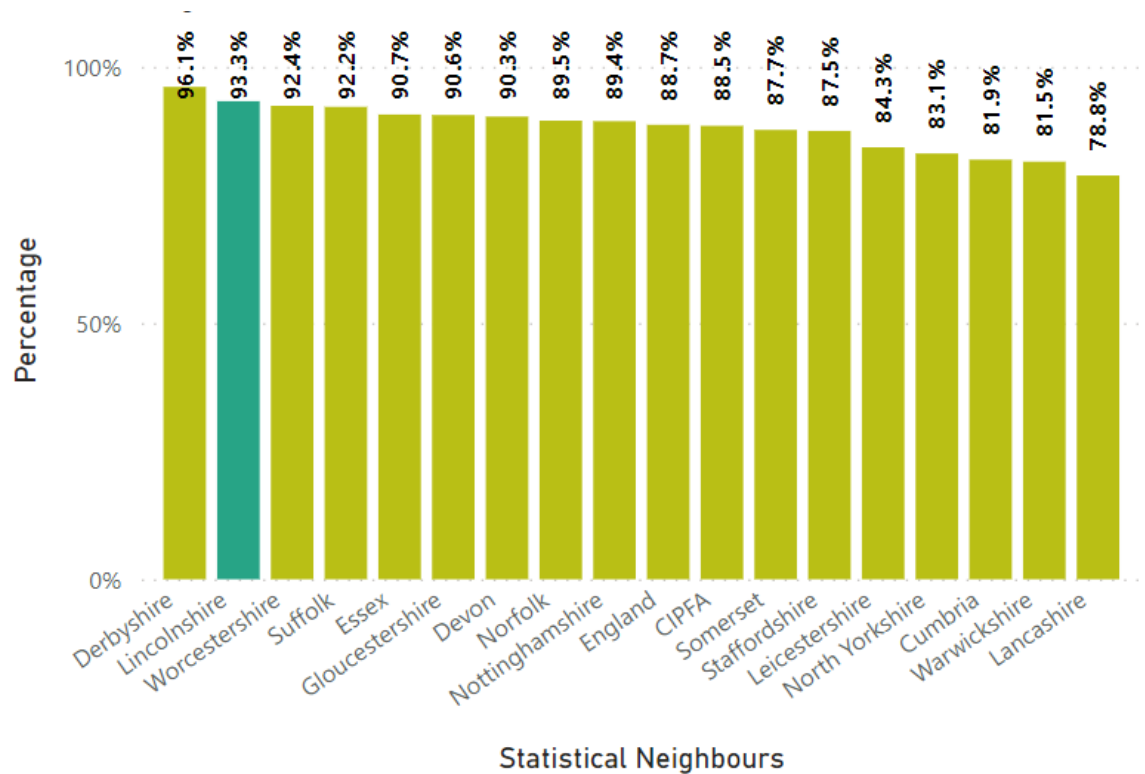
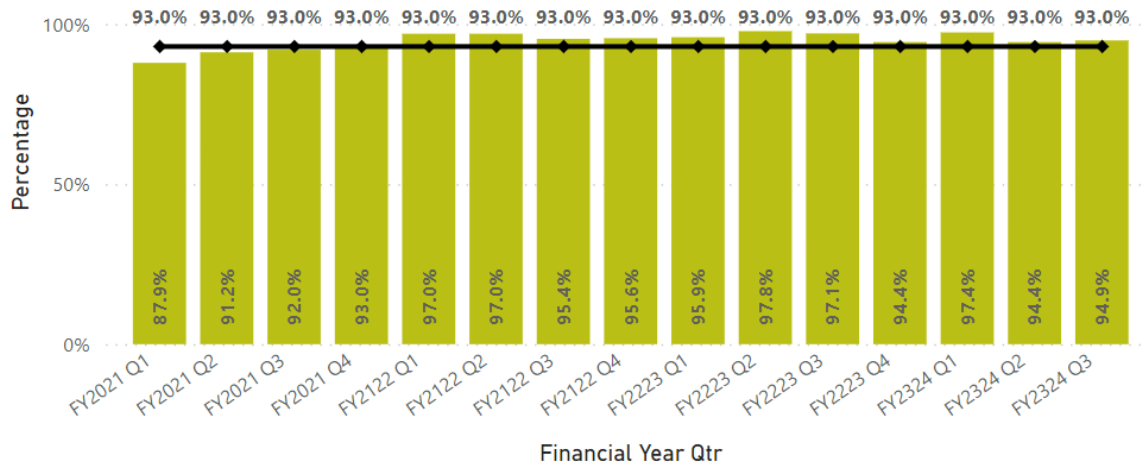
PI 122 Requests for support for new clients aged 65+, where the outcome was no support or support of a lower level ✓

April 2023 – December 2023

Actual: 94.9
Target: 93

We continue to perform better than the target but within tolerance, therefore the measure has been achieved. This measure (19,873 out of 20,934 = 94.9%) reflects the proportion of those new clients who received short-term services From April to December 2023, where no further request was made for ongoing support. Since short-term services aim to reable people and promote their independence, this measure provides evidence of a good outcome in delaying dependency or supporting recovery – short-term support that results in no further need for service. We usually perform well above national and the region.

● Percentage ◆ Target



Benchmarking period April 2022 – March 2023

PI 124 Completed episodes of Reablement, where the outcome was no support or support of a lower level ✓

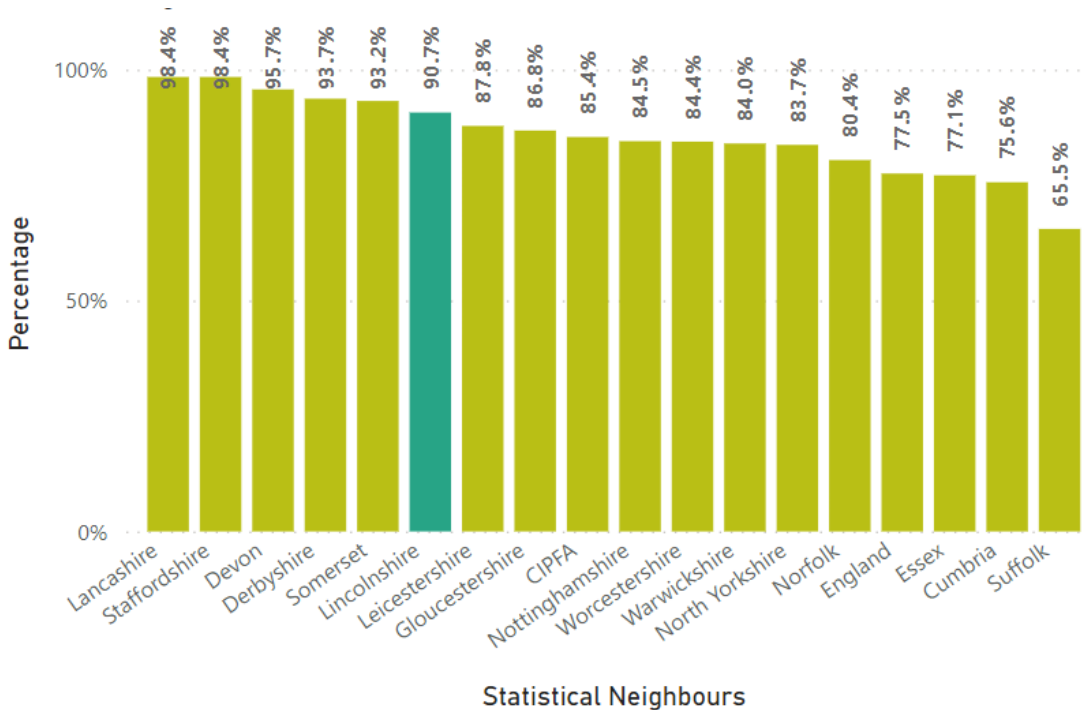
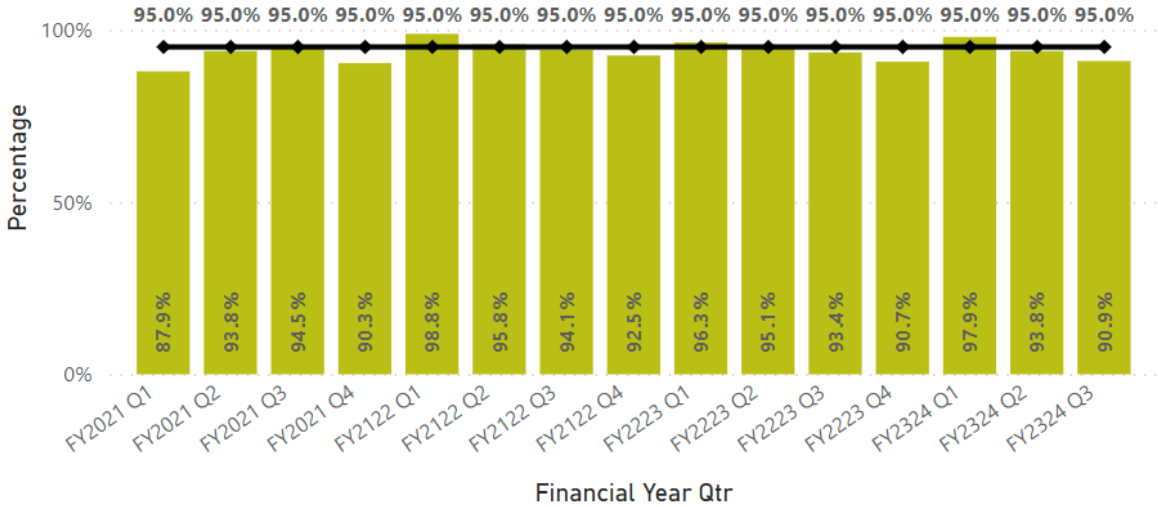
April 2023 - December 2023

Actual: 90.9

Target: 95

The reablement service Libertas continues to provide care and support that allows clients up to a maximum of 6 weeks reablement care in their own home. Due to the care and support these clients are receiving 90.9% (2,792 out of 3,071) of all episodes of reablement have resulted in clients not going on to receiving a long-term adult care service. This is below the 95% target and below the Quarter 2 figure of 93.8%. Although below target it is within tolerance and so the measure is being achieved. The reason for the decrease compared to at the end of Quarter 2 is due to the increase in clients discharged from hospital going into a long-term community service and also coming via a community route into a long-term community service.

● Percentage ◆ Target



Benchmarking period April 2022 – March 2023

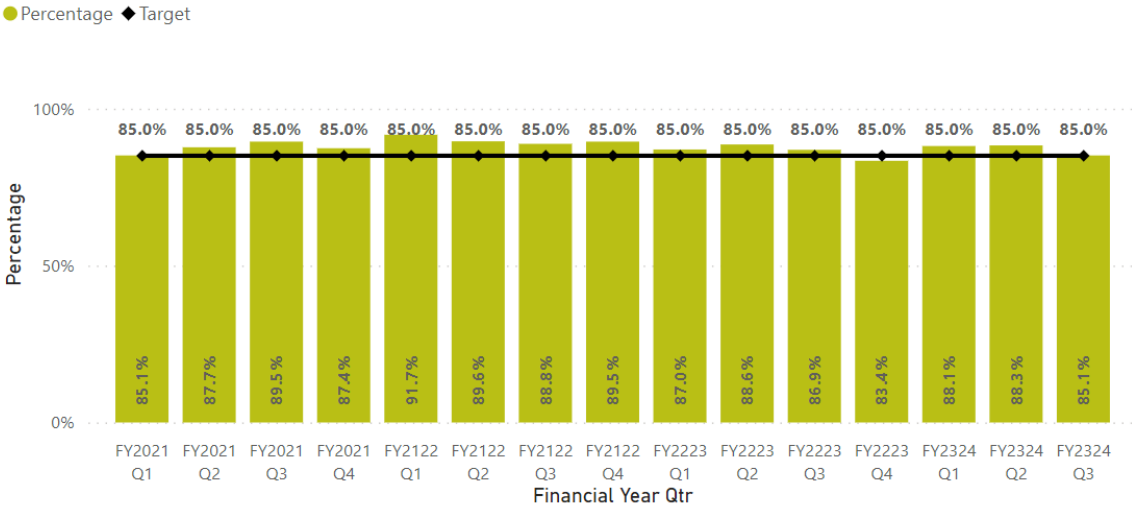
PI 158 For adults discharged from hospital, the percentage who remain at home 91 days after discharge ✓

As at December 2023

Actual: 85.1

Target: 85

The target has been achieved which is positive, evidencing that people have received an appropriate assessment of their needs to ensure they remain at home following discharge from hospital (1,011 out of 1,188). Of the 1,011 discharges that are at home after 91 days, 247 of these are at home receiving a long-term support service (e.g. home care). Of the 177 clients not at home on the 91st day, 72 of these are now in long-term residential care and 105 are receiving short-term support.



Benchmarking data is not available as we use a local definition (which is different to the national comparator).

1.1.3 Measures that did not meet their target

None in Quarter 3

1.2 Specialist Adult Services

1.2.1 Measures that exceeded their target

None in Quarter 3

1.2.2 Measures that achieved their target

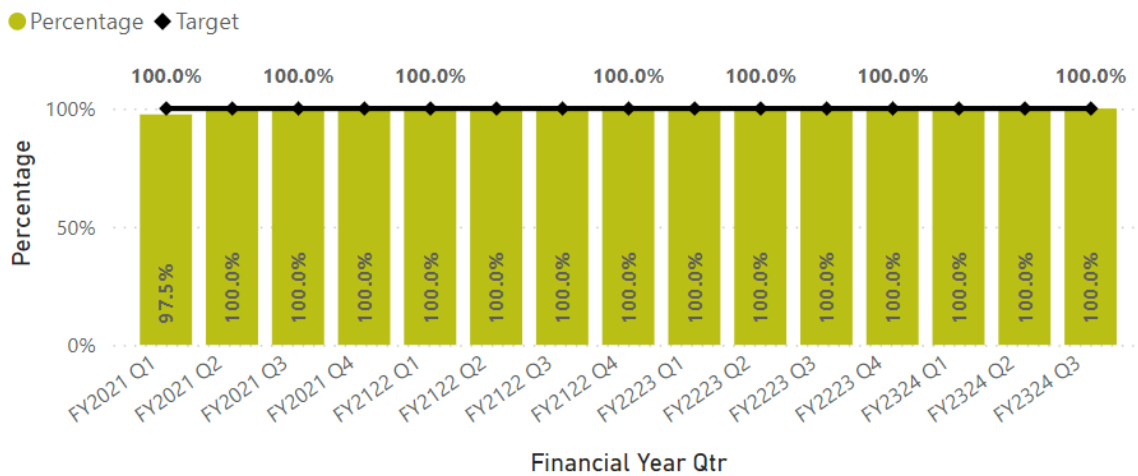
PI 28 Safeguarding cases supported by an advocate (where appropriate) ✓

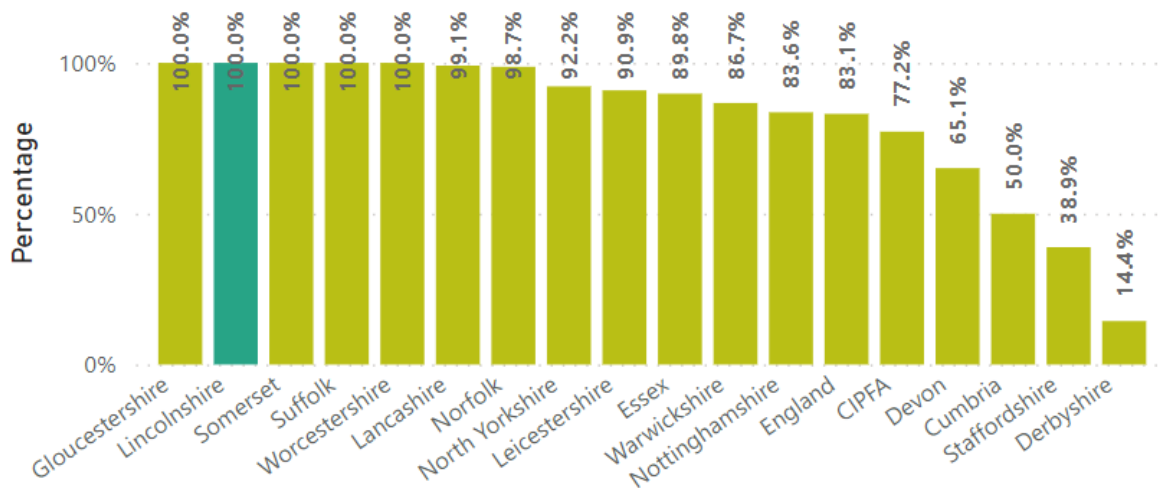
April 2023 – December 2023

Actual: 100

Target: 100

This measure is consistently met and demonstrates that individuals are provided with the necessary support to share their views and wishes. Of the 213 safeguarding cases from April 2023 to December 2023 all were appropriately supported.





Statistical Neighbours

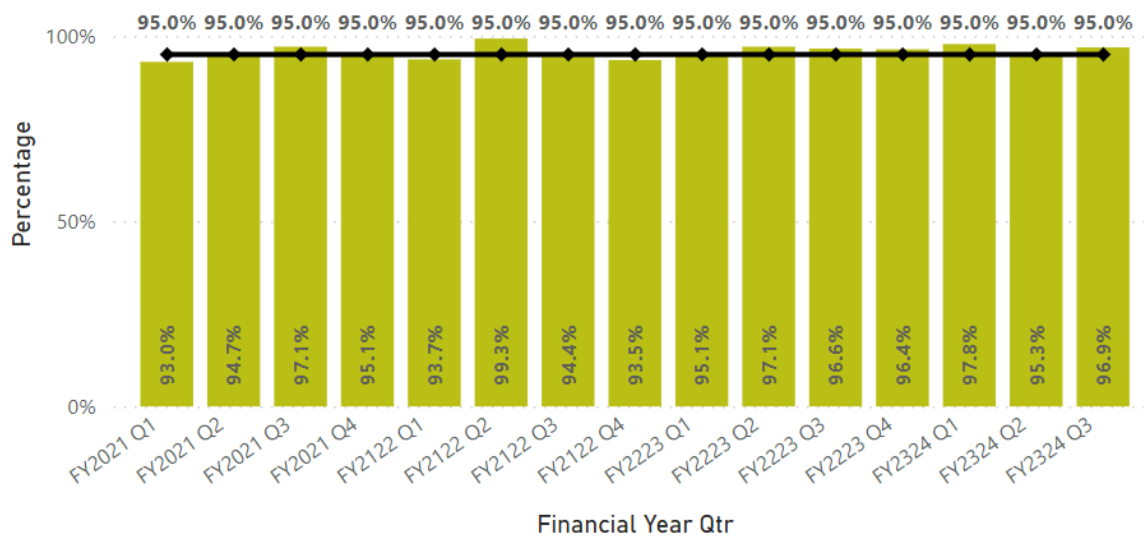
Benchmarking period April 2022 – March 2023

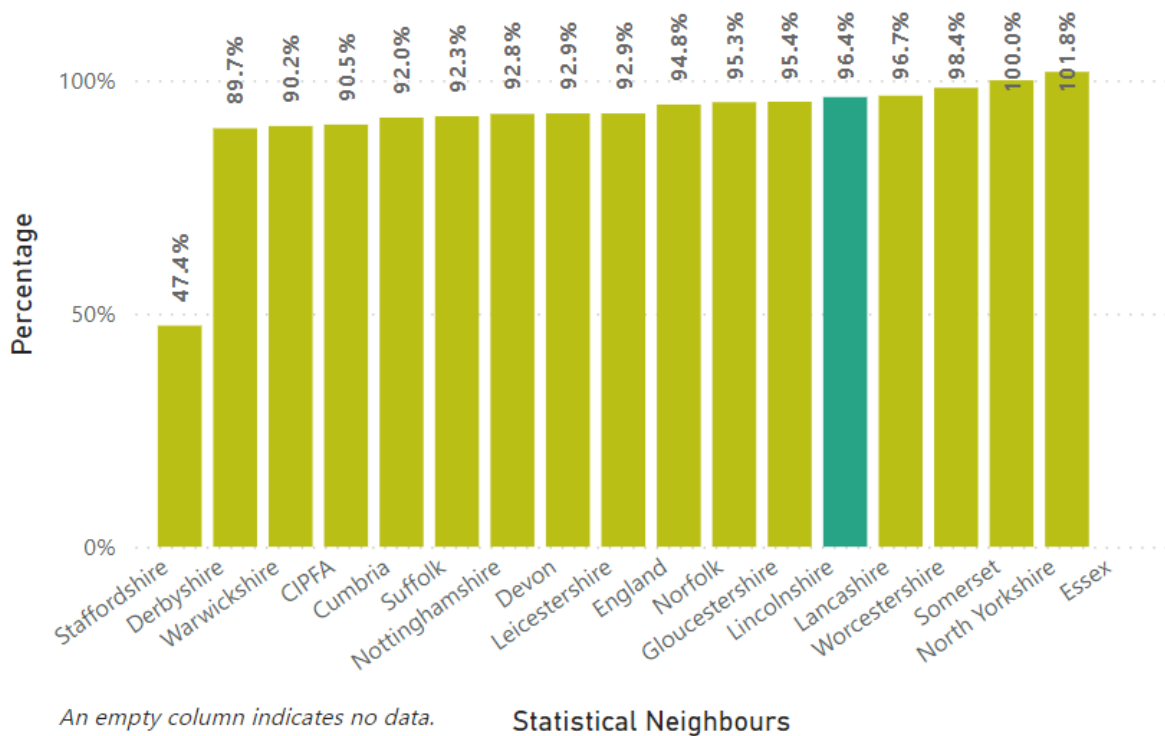
PI 116 Concluded safeguarding enquiries where the desired outcomes were achieved ✓
 April 2023 – December 2023

Actual: 96.9
Target: 95

Consistent high performance in this area demonstrates that the key safeguarding principles of 'empowerment' and 'partnership' are firmly embedded into practice. Supporting individual choice and control can improve resilience and outcomes. Of the 354 cases concluded from April 2023 to December 2023, desired outcomes were fully or partially achieved in 343 of those cases.

● Percentage ◆ Target





Benchmarking period April 2022 – March 2023

PI 163 Percentage of people who were asked what outcomes they wanted to achieve during an Adult Safeguarding enquiry ✓

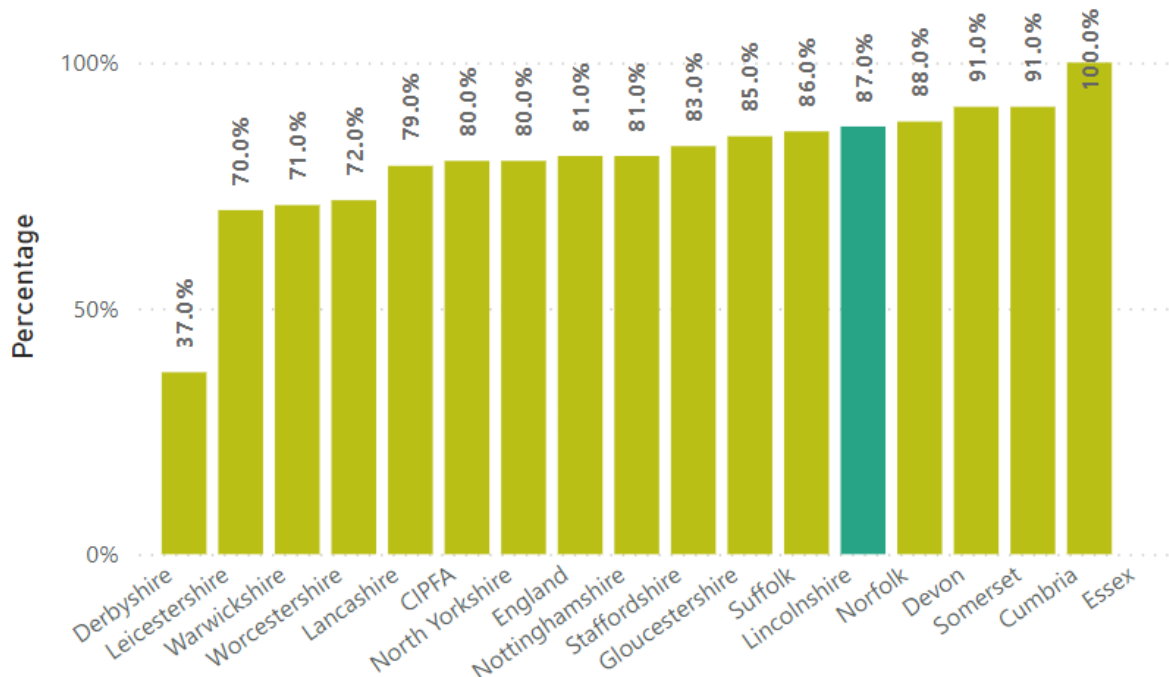
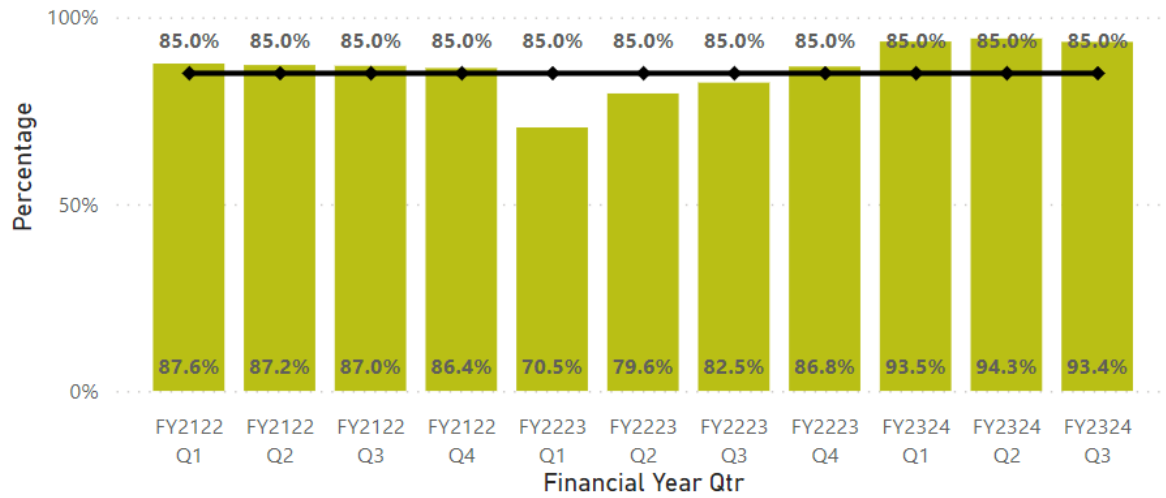
April 2023 – December 2023

Actual: 93.4

Target: 85

Making Safeguarding Personal (MSP) is a key priority for the LSAB (Lincolnshire Safeguarding Adults Board) Prevention strategy 2023-2026. The LSAB has also developed an MSP action plan which will consider how partners ensure that MSP is embedded into practice and how they maintain regular oversight and assurance in this area. Of the 458 people who underwent an Adult Safeguarding enquiry from April 2023 to December 2023 428 were asked what they wanted to achieve.

● Percentage ◆ Target



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Statistical Neighbours

Benchmarking period April 2022 – March 2023

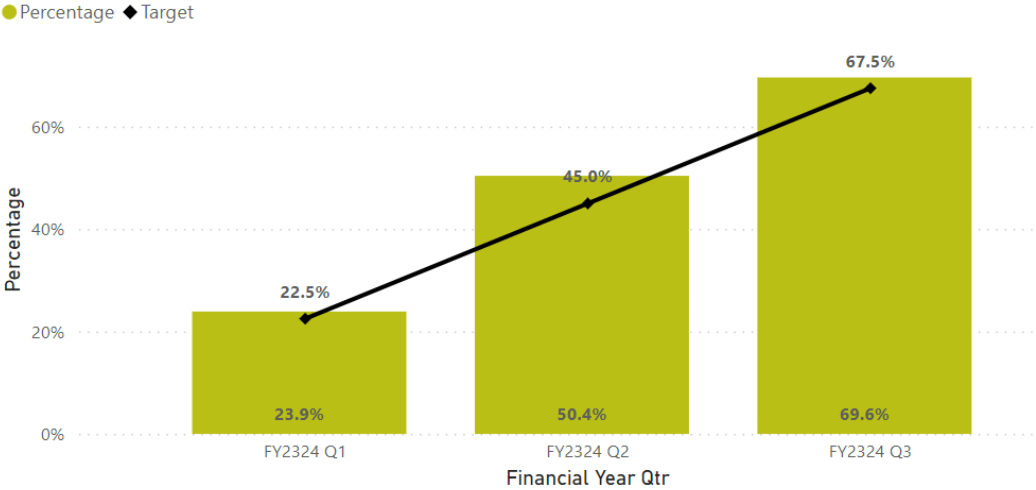
PI 174 Proportion of adults with a learning disability or a mental health need in receipt of long-term support who have been reviewed ✓

April 2023- December 2023

Actual: 69.6

Target: 67.5

Specialist Adults Services review performance (1,659 out of 2,383 = 69.6%) covering adults with a mental health need or a learning disability is above the Quarter 3 target and on-track to achieve the end-of-year target of 90%. As well as ensuring that planned reviews are completed our monitoring of quality practice standards also tells us that our assessment and care management practice is of good quality. No benchmarking information is made available by NHS England to allow comparisons with other Councils for Mental Health and Learning Disability Teams.



No benchmarking information is made available by NHS England to allow comparisons with other Councils.

1.2.3 Measures that did not meet their target

None in Quarter 3

1.2.4 Measure that does not have a target (contextual)

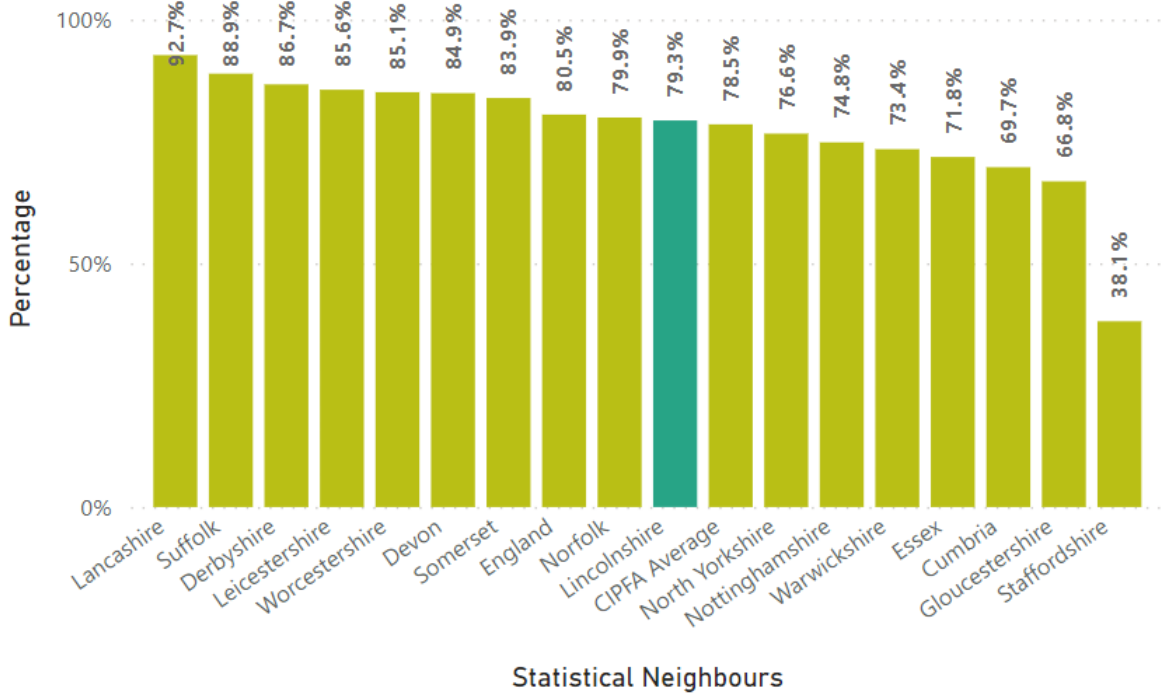
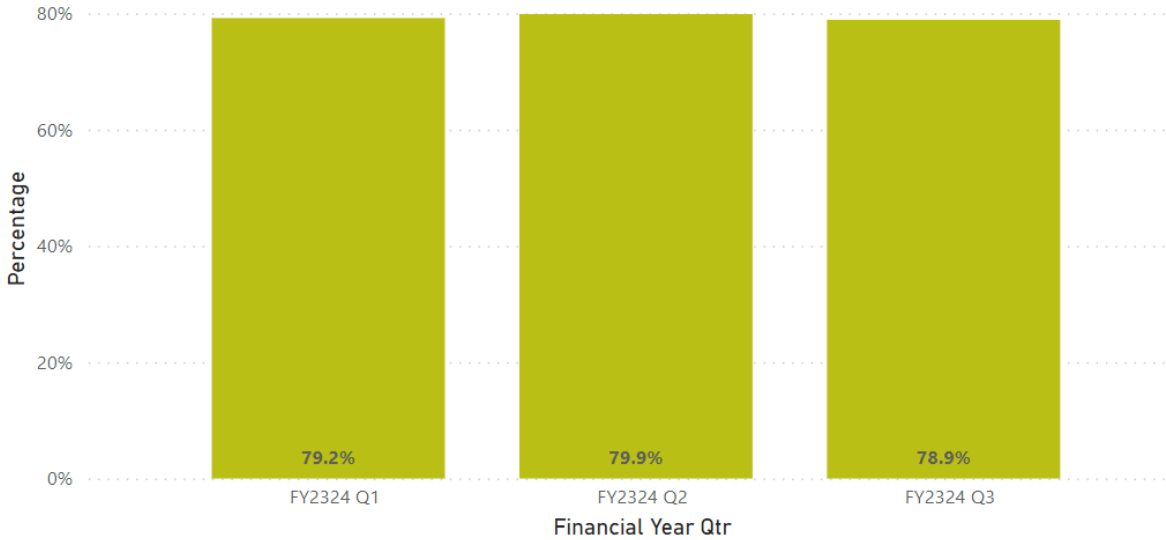
PI 173 Proportion of adults with a learning disability who live in their own home or with their family

As at December 2023

Actual: 78.9

Target: n/a

This measure is intended to improve outcomes for adults with a learning disability by demonstrating the proportion in stable and appropriate accommodation. The nature of accommodation for adults with a learning disability has a strong impact on their wellbeing, safety and overall quality of life including reduced risk of social exclusion. At the end of Quarter 3, 78.9% (1,403 out of 1,778) live in their own home, with their family or informal carers. This is a slight decrease from Quarter 2 and it is slightly lower than the 2022/23 national figure of 80.5%. A lot of work is done by the Learning Disability Team to support adults with a learning disability to move into their own home remain living with their family or informal carers.



Benchmarking period April 2022 – March 2023

1.3 Public Health and Community Wellbeing

1.3.1 Measures that exceeded their target

PI 31 Number of alcohol users that left specialist treatment successfully

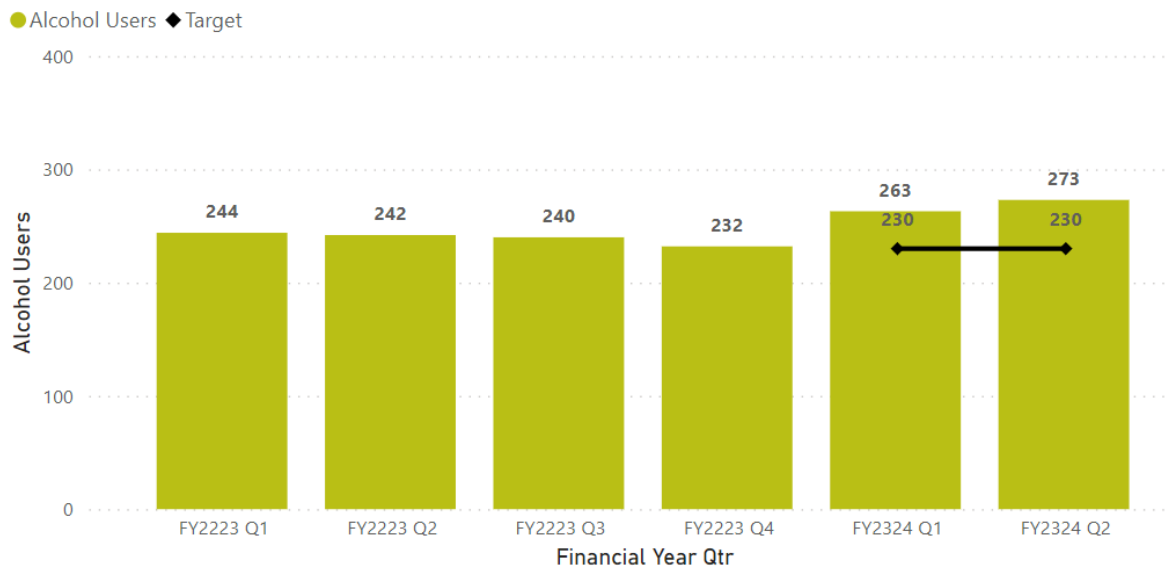
Oct 22 – Sep 23

Actual: 273

Target: 230

Service performance has improved each quarter through this reporting year rising from 232 successful completions reported in Quarter 1 to 273 reported in Quarter 3 which evidences a positive provider relationship and continued partnership working through the service Improvement Plan.

Following a successful recommissioning process a new contract has been awarded and key priorities for the next quarter will focus on the mobilisation of the new contract, whilst working with the incumbent provider on a positive exit strategy. The new service will commence April 1st 2024.



This performance indicator is a local measure so benchmarking data is not available.

PI 121 Carers who have received a review of their needs

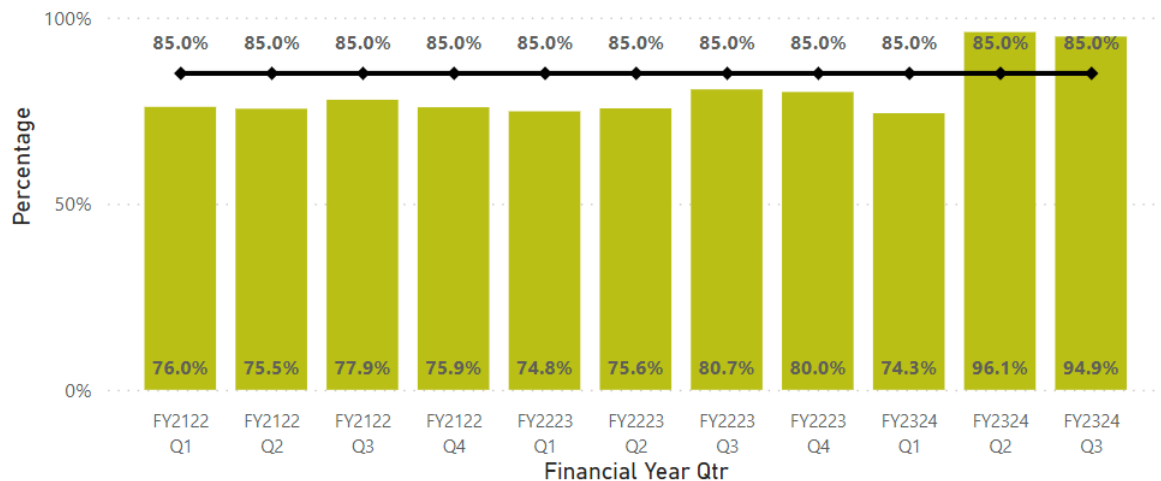
January 2023 - December 2023

Actual: 94.9

Target: 85

The end of Quarter 3 figure is 94.9% (521 out of 549) which exceeds the target and evidences the effective work of the Carer’s Service. It is slightly lower than the end of Quarter 2 figure of 96.1%.

● Percentage ◆ Target



This performance indicator is a local measure so benchmarking data is not available.

1.3.2 Measures that achieved their target

PI 33 Percentage of people aged 40 to 74 offered and received an NHS health check ✓
 April 2019 – September 2023

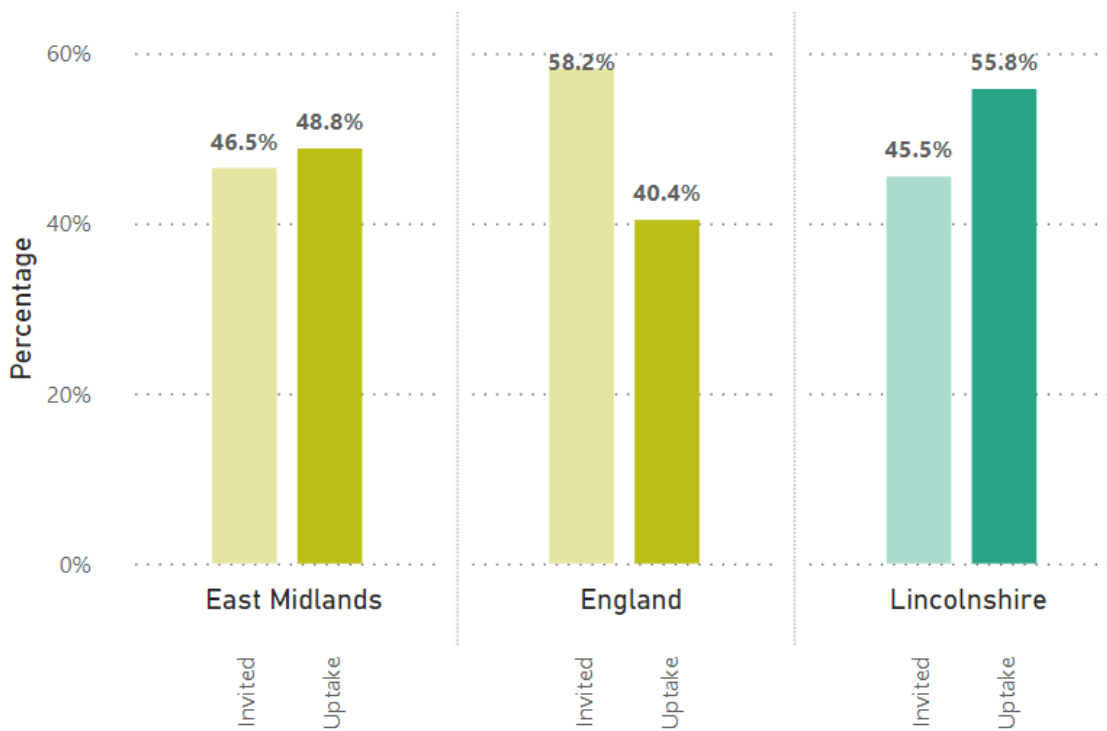
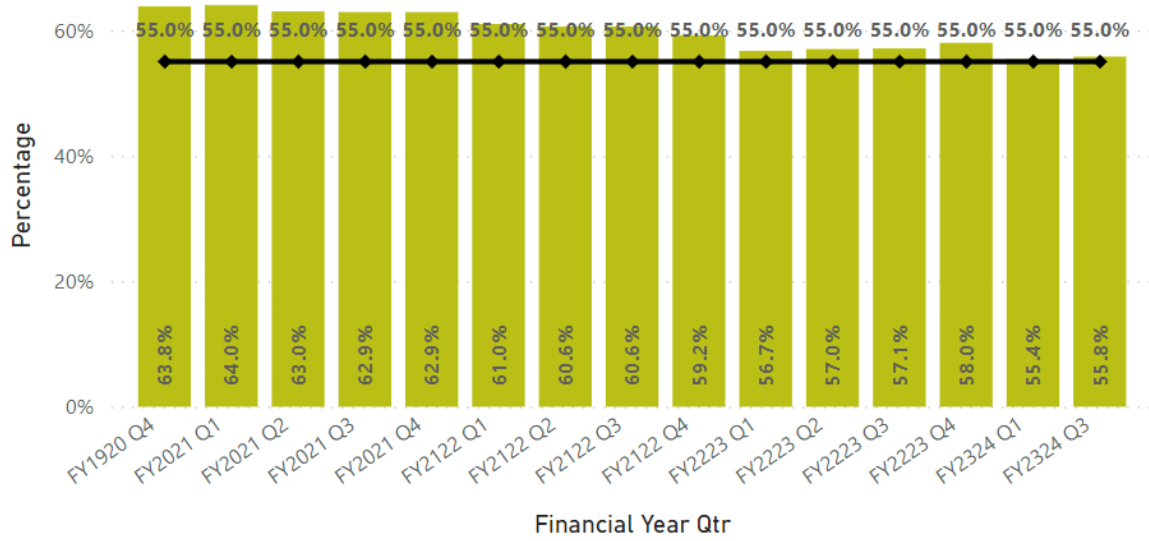
Actual: 55.8
Target: 55

This indicator reflects the latest Office for Health Improvement and Disparities (OHID) published data for the period April 2019 to September 2023 and is reported as a cumulative multi-year measure.

During this period in Lincolnshire 103,551 people were invited for an NHS Health Check and 57,817 people took up the invitation leading to a 55.8% overall uptake. Lincolnshire remains the highest amongst its 'CIPFA nearest neighbours' for people taking up an NHS Health Check invite, with the East Midland overall percentage at 48.8% and England average at 40.4% in the same time period. The position reported this quarter represents a slight increase from the previous quarter’s published data (55.4%) and it is also pleasing that the proportion of people invited for an NHS Health Check has also increased.

Locally reported service data for Quarter 1 and Quarter 2 2023/24 (April 2023 to Sept 2023) indicates 10,335 people accessed an NHS Health Checks in Lincolnshire during this period. Out of those people, 2,224 (21.5%) were referred to a physical activity service as a result of lack of exercise being identified as part of their Health Check.

● Percentage ◆ Target



Benchmarking period April 2019 – September 2023

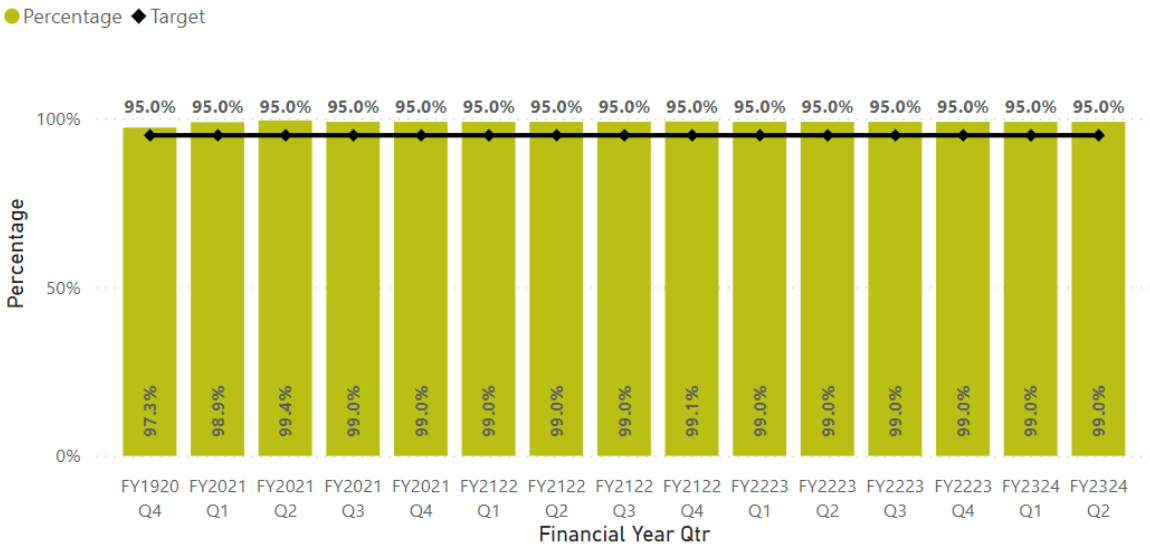
PI 110 Percentage of people supported to improve their outcomes following Wellbeing intervention ✓

As at September 2023

Actual: 99

Target: 95

Due to the time delay on this measure to account for the up to 12 weeks of support interventions available, this data pertains to Jul23-Sep23. During this reporting period the service has maintained its consistently strong performance in this outcome measure which indicates 99% of individuals supported by the service achieved an overall improvement in their outcomes. During this reporting period this represented 2,215 individuals achieving this overall improvement out of 2,245 that were supported by the service. The most common outcome areas individuals sought support with continues to be independence and managing money. Service demand during the reporting period saw a slight increase on the previous quarter which the service responded positively to, completing an average of 800 assessments per month in the reporting period. The service is currently being re-commissioned, no impacts to service delivery are currently being experienced at this stage of the re-commissioning process.



This performance indicator is a local measure so benchmarking data is not available.

PI 111 People supported to successfully quit smoking ✓

April 2023 – September 2023

Actual: 1295

Target: 1338

The quit rate for Quarter 3 is 57%, which is above the national target and in line with the same time last year (58%). Total quits is slightly below the target but within tolerance, therefore this measure is achieving. This is expected as the number of quits is not uniform across the year (with an expected increase in numbers at the start of each calendar year). The number of quits being CO (Carbon Monoxide) validated is also increasing, with Quarter 3 2023/24 reporting 11% (compared to 2% for Quarter 3 2022/23). Quarter 3 included collaborative work with the Integrated Care Board (ICB), NHS Tobacco Dependency services and Lincolnshire Fire and Rescue (LFR).

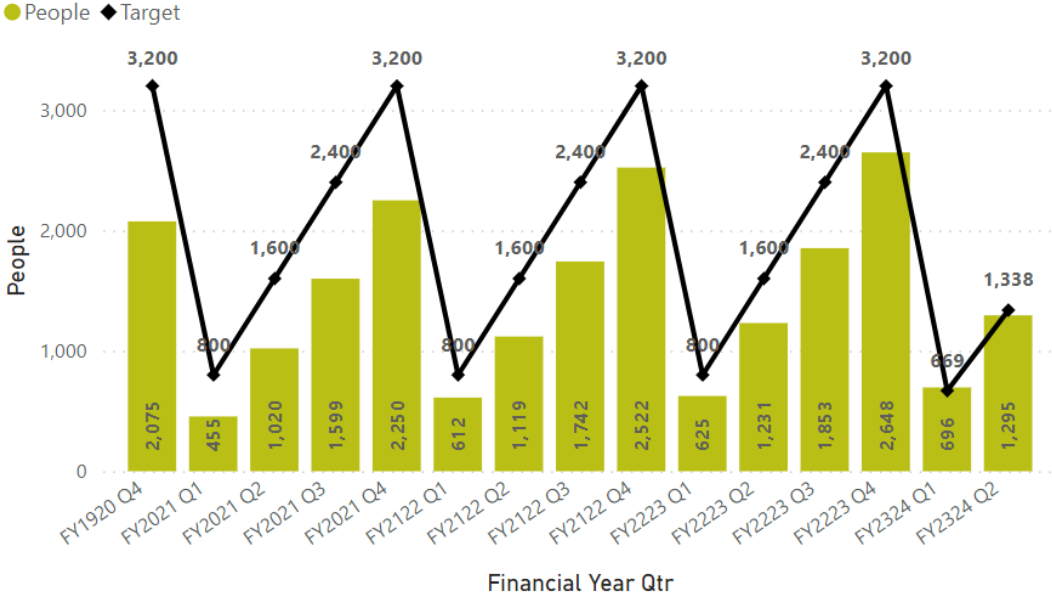
The Lincolnshire Prescribing guidance document has been updated, through the Prescribing and Clinical Effectiveness Forum (PACEF), to include the addition of E-cigarettes for both One You Lincolnshire and Lincolnshire Partnership NHS Foundation Trust (LPFT) as well as Microtabs on behalf of the NHS Tobacco Dependency services.

Training was delivered to Fire Safety Advocates on the service offer and how to refer their service users, particularly those identified as smokers in home safety checks.

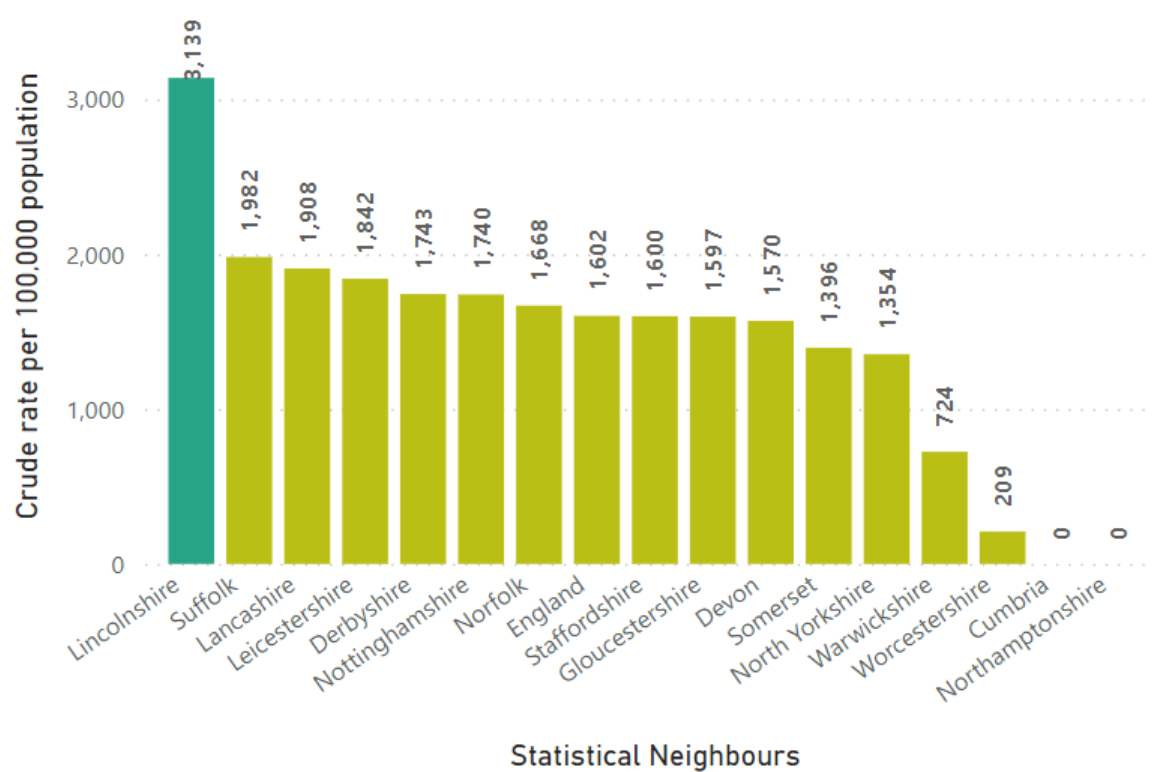
Face to face stop smoking support has been further increased, through a new clinic in Boston at the Centenary Methodist Church. This closely links with the existing stop smoking clinic at the homeless support centre, Centrepoint Outreach. This will continue to contribute to the number of quits being CO validated.

There has been a reduction in Smoking in Pregnancy referrals due to these now being seen by the United Lincolnshire Hospitals NHS Trust’s (ULHT) Maternity Tobacco Dependency service. This has been offset by an uplift in starters through the core team and sub-contractors.

Stoptober planning is underway, including production of a social media asset pack and scheduling key events to promote the stop smoking pathway. Work has started on an Expression of Interest for the national Swap to Stop scheme, which would allow One You Lincolnshire to increase work with E-cigarettes, targeting specific populations and potentially expanding this offer through the sub-contracted GP and Pharmacy network.



Benchmarking



Benchmarking period April 2022 – March 2023

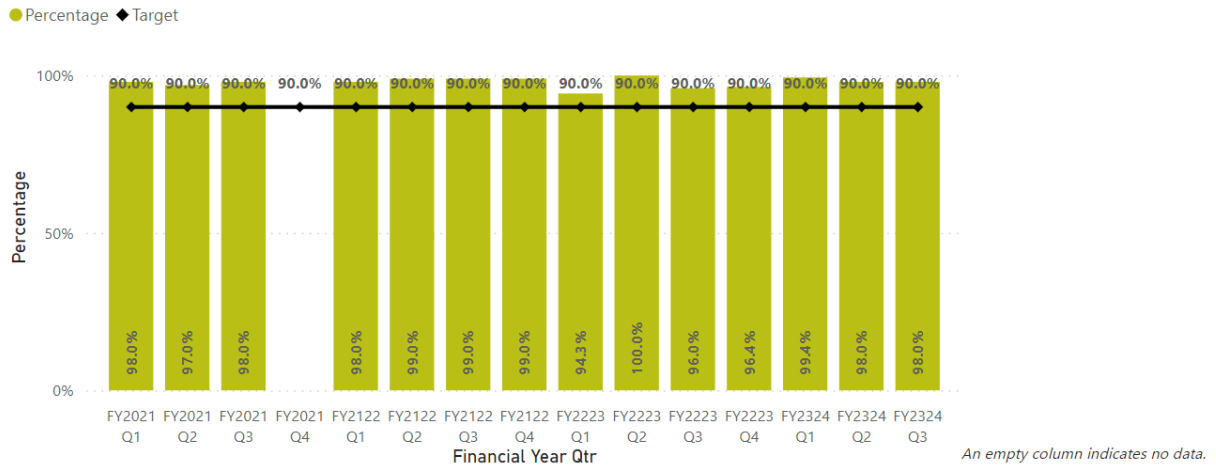
PI 112 People supported to maintain their accommodation via Housing Related Support Service (HRSS) ✓

As at December 2023

Actual: 98

Target: 90

98% has been achieved this quarter for improved outcomes for both accommodation and the floating support service, exceeding the 90% target. During the quarter 102 achieved a positive outcome for the floating support service out of 104 being supported and 80 achieved a positive outcome for the accommodation service out of 81 being supported. Focus remains on service user throughput and continued positive relationships with partners and agencies to ensure successful outcomes. The service continues to successfully deliver the supplementary substance misuse treatment and recovery – housing support grant, providing regular service engagement updates and evidence of the positive impact the grant is having on service user lives.



This performance indicator is a local measure so benchmarking data is not available.

1.3.3 Measures that did not meet their target

PI 59 Carers supported in the last 12 months ❌

January 2023 - December 2023

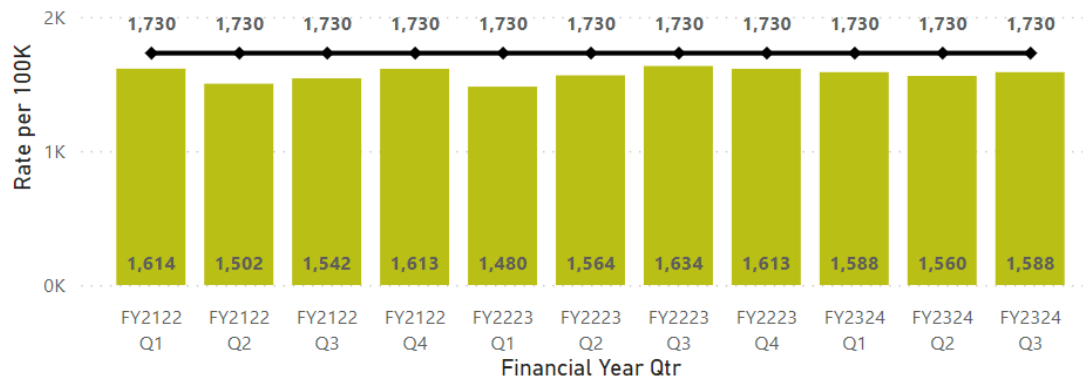
Actual: 1588

Target: 1730

The rate for Quarter 3 is an increase against Quarter 2, but remains below target. 12,066 unpaid carers were supported over the last 12 months, this comprised 9,398 Adult carers of adults and 2,668 Young Carers. Of the 9,398 adult carers supported; 779 received a Direct Payment and 8,157 were offered Information and Advice as part of the Carers Service. Outside of the Service, 462 cared for persons received respite, providing indirect support to unpaid carers.

The 1,730 per 100,000 population target for this measure was set several years ago and it is intended that this will be changed in 2024/25 to take into account benchmarking alongside the new Carer's Service model which went live on 1 October 2022. This will provide a realistic target which reflects the work of the Lincolnshire Carers service in the context of other Council services which support carers and are also included in this indicator.

● Rate per 100K ◆ Target



This performance indicator is a local measure and no national benchmarking data is available.

2. Conclusion

The Adults and Community Wellbeing Scrutiny Committee is requested to consider and comment on the report.

3. Consultation

4. Background Papers

No background papers within Section 100D of the Local Government Act 1972 were used in the preparation of this report.

This report was written by Caroline Jackson, who can be contacted on Caroline.Jackson@lincolnshire.gov.uk



**Open Report on behalf of Andrew Crookham,
Deputy Chief Executive & Executive Director - Resources**

Report to:	Adults and Community Wellbeing Scrutiny Committee
Date:	28 February 2024
Subject:	Adults and Community Wellbeing Scrutiny Committee - Work Programme

Summary:

The Committee’s forward work programme is set out in this report. The report also includes the relevant extracts from latest version of the forward plan of key decisions due to be taken from 1 March 2024. The Committee is requested to consider whether it wishes to make any suggestions for items to be added to its work programme.

Actions Requested:

To review the Committee's forward work programme, as set out in the report.

1. Current and Planned Items

A. Items to be Programmed

- (1) Obesity – This item was requested on 29 November 2023.
- (2) Workforce Development, Recruitment and Retention within Adult Social Care – *NO EARLIER THAN OCTOBER 2024* – This was requested on 18 October 2023.

B. Items Programmed

28 February 2024 – 10.00 am			
	<i>Item</i>	<i>Contributor(s)</i>	<i>Notes</i>
1	Residential Care and Community Supported Living Framework Contract 2022- 2025 Rate Uplifts for 2024/25	<ul style="list-style-type: none"> • Alina Hackney, Head of Commercial Services • Pam Clipson, Head of Finance, Adult Care and Community Wellbeing 	This Committee can pass its views to the Executive (on 5 March 2024) on proposals for the rates paid to providers of residential care and community supported living.

28 February 2024 – 10.00 am			
<i>Item</i>	<i>Contributor(s)</i>	<i>Notes</i>	
2	Introduction to the Lincolnshire Carers Service	Anne-Marie Scott, Assistant Director, Assistant Director, Prevention & Early Intervention Public Health	To receive a presentation on support to unpaid family carers, including an introduction to the new support service provider.
3	Extension of Integrated Lifestyle Support Service	Andy Fox, Consultant in Public Health	On 5 March 2024, the Executive is due to consider proposals for an extension for the Integrated Lifestyle Support Service. This item enables the Committee to pass on its views on the proposal to the Executive.
4	Service Level Performance Reporting Against the Success Framework 2023-24 Quarter 3	Caroline Jackson, Head of Corporate Performance	This is the quarterly performance report.

24 April 2024 – 10.00 am			
<i>Item</i>	<i>Contributor(s)</i>	<i>Notes</i>	
1	Intermediate Care: Review of Winter 2023/24 (Adult Frailty and Long Term Conditions)	<ul style="list-style-type: none"> Julie Davidson, Assistant Director, Adult Frailty and Long Term Conditions Andrea Kingdom, Head of Service, Hospital Services 	This item reviews intermediate care over the winter period for 2023/24.
2	NHS Health Checks Re-Procurement	Mark Fowell, Senior Procurement and Commercial Officer	On 8 May 2024, the Executive is due to consider proposals for the re-procurement of the contract for NHS Health Checks, and the Committee may pass on its views.

5 June 2024 – 10.00 am			
<i>Item</i>	<i>Contributor(s)</i>	<i>Notes</i>	
1	Adult Care and Community Wellbeing Improvement Plan	Martin Samuels, Executive Director of Adult Care and Community Wellbeing	The Committee has requested an item on the Improvement Plan, which will incorporate the actions in response to the Care Quality Commission's Assessment of Lincolnshire
2	Lincolnshire All-Age Autism Strategy	Justin Hackney, Assistant Director of Specialist Services	This item enables the Committee to consider the Lincolnshire All-Age Autism Strategy.
3	Adult Care and Community Wellbeing Budget Outturn for 2023/24	Pam Clipson, Head of Finance, Adult Care and Community Wellbeing	This report sets out the budget outturn for the service.

24 July 2024 – 10.00 am			
<i>Item</i>	<i>Contributor(s)</i>	<i>Notes</i>	
1	Forward Focus: Contract Management and the Potential for the Development of a Community Hub	<ul style="list-style-type: none"> Alina Hackney, Head of Commercial Services 	After consideration of an overview of provider contract management on 17 January 2024, the Committee has requested an item following up
2	Director of Public Health Annual Report 2023: Follow Up	Derek Ward, Director of Public Health	On 17 January 2024, the Committee requested an item to follow up the issues raised in the Director of Public Health's Annual Report.
3	Service Level Performance Reporting Against the Success Framework 2023-24 Quarter 4 / Year End	Caroline Jackson, Head of Corporate Performance	This is the quarterly performance report.

5 September 2024 – 10.00 am			
<i>Item</i>		<i>Contributor(s)</i>	<i>Notes</i>
1	Lincolnshire Safeguarding Adults Board Update	Justin Hackney, Assistant Director of Specialist Services	This is the annual update to the Committee of the Lincolnshire Safeguarding Adults Board
2	Day Services Update	Justin Hackney, Assistant Director of Specialist Services	This provides an update on Day Services, which was last reported on in September 2023
3	Service Level Performance Reporting Against the Success Framework 2024-25 Quarter 1	Caroline Jackson, Head of Corporate Performance	This is the quarterly performance report.

16 October 2024 – 10.00 am			
<i>Item</i>		<i>Contributor(s)</i>	<i>Notes</i>
1	Care Quality Commission Overview (Date to be confirmed.)	Contributors to be confirmed.	Each year the CQC is invited to present an overview of its activities in Lincolnshire.
2			

20 November 2024 – 10.00 am			
<i>Item</i>		<i>Contributor(s)</i>	<i>Notes</i>
1	Service Level Performance Reporting Against the Success Framework 2024-25 Quarter 2	Caroline Jackson, Head of Corporate Performance	This is the quarterly performance report.
2	Adult Care and Community Wellbeing Budget Monitoring 2024/25	Pam Clipson, Head of Finance, Adult Care and Community Wellbeing	This report sets out the budget outturn for the service.

The forward plan of planned key decisions on items within the remit of the Committee is attached as Appendix A.

2. Previously Considered Topics

Attached at Appendix B is a table of items previously considered by the Committee since the beginning of the Council's term in May 2021.

3. Conclusion

The Committee is invited to consider its work programme.

4. Appendices

These are listed below and attached at the end of the report.

Appendix A	Forward Plan of Key Decisions within the Remit of the Adults and Community Wellbeing Scrutiny Committee from 1 March 2024
Appendix B	Adults and Community Wellbeing Scrutiny Committee - Schedule of Previously Considered Topics

5. Background Papers - No background papers within Section 100D of the Local Government Act 1972 were used in the preparation of this report.

This report was written by Simon Evans, Health Scrutiny Officer, who can be contacted on 07717 868930 or by e-mail at Simon.Evans@lincolnshire.gov.uk

**FORWARD PLAN OF KEY DECISIONS WITHIN THE REMIT
OF THE ADULTS AND COMMUNITY WELLBEING SCRUTINY COMMITTEE**

From 1 March 2024

MATTER FOR DECISION	DATE OF DECISION	DECISION MAKER	PEOPLE/GROUPS CONSULTED PRIOR TO DECISION	OFFICERS FROM WHOM FURTHER INFORMATION CAN BE OBTAINED AND REPRESENTATIONS MADE	DIVISIONS AFFECTED
Residential Care and Community Supported Living Framework Contract 2022- 2025 Rate Uplifts for 2024/25	5 Mar 24	Executive	Adults and Community Wellbeing Scrutiny Committee	Senior Strategic and Procurement Manager Carl.Miller@lincolnshire.gov.uk	All
Extension of Integrated Lifestyle Support Service	5 Mar 24	Executive	Adults and Community Wellbeing Scrutiny Committee	Consultant in Public Health Andy.Fox@lincolnshire.gov.uk	All
NHS Health Checks Re-Procurement	8 May 24	Executive	Adults and Community Wellbeing Scrutiny Committee	Senior Commercial and Procurement Officer Mark.Fowell@lincolnshire.gov.uk	All

**ADULTS AND COMMUNITY WELLBEING SCRUTINY COMMITTEE
SCHEDULE OF PREVIOUSLY CONSIDERED TOPICS**

	Previous Item
D	Previous Pre-Decision Scrutiny Item
	Future Item
D	Future Pre-Decision Scrutiny Item

	2021				2022					2023					2024					2025											
	29 Jun	14 Jul	8 Sept	20 Oct	12 Jan	23 Feb	6 Apr	25 May	6 Jul	7 Sept	28 Sept	19 Oct	30 Nov	11 Jan	22 Feb	5 Apr	24 May	28 Jun	6 Sept	18 Oct	29 Nov	17 Jan	28 Feb	24 Apr	5 Jun	24 Jul	5 Sept	16 Oct	20 Nov	22 Jan	19 Mar
<i>Meeting Length – Hours : Minutes:</i>	1:47	2:15	3:30	2:50	2:59	3:55	3:01	3:00	1:58	2:51	2:26	1:39	2:36	2:59	3:08	1:50	2:57	2:47	2:36	1:52	2:21	3:33									
Active Recovery Beds													D				D														
Acute Hospitals – Admission to Discharge Pathway																															
Adult Frailty and Long Term Conditions - Overview																															
Adult Mental Health Services - Overview																															
Adult Social Care Reform – Government Plans																															
Ancaster Day Centre Refurbishment																	D														
Better Care Fund																															
Budget Reports						D								D									D								
Carers Support Service							D																								
Care Quality Commission Assessment of County Council																															
Care Quality Commission Update																															
Community Equipment Service							D																								

	2021				2022				2023				2024				2025																		
	29 Jun	14 Jul	8 Sept	20 Oct	12 Jan	23 Feb	6 Apr	25 May	6 Jul	7 Sept	28 Sept	19 Oct	30 Nov	11 Jan	22 Feb	5 Apr	24 May	28 Jun	6 Sept	18 Oct	29 Nov	17 Jan	28 Feb	24 Apr	5 Jun	24 Jul	5 Sept	16 Oct	20 Nov	22 Jan	19 Mar				
<i>Meeting Length – Hours : Minutes:</i>	1:47	2:15	3:30	2:50	2:59	3:55	3:01	3:00	1:58	2:51	2:26	1:39	2:36	2:59	3:08	1:50	2:57	2:47	2:36	1:52	2:21	3:33													
Residential and Nursing Care Usual Costs						D									D																				
Respite Care Ombudsman Report		D																																	
Safeguarding Adults Board																																			
Safeguarding Services																																			
Sensory Services			D																																
Sexual Health Services																	D																		
Social Connections																																			
Specialist Adults Accommodation – Market Rasen																	D																		
Specialist Adult Services - Overview																																			
Strategic Market Support Services			D																																
Substance Misuse Treatment Services																																			
Wellbeing Service																																			
Workforce – Capacity and Development																																			

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